KUA
KISSIMMEE
UTILITY
AUTHORITY

electric service rates

1701 W. Carroll Street
Kissimmee, Florida 34741
(407) 933-7777
www.kua.com



RESIDENTIAL SERVICE (RS)

AVAILABILITY - Available exclusively to residential customers for residential use within the service area of the Kissimmee Utility Authority.

APPLICABILITY - Applicable for service in private residences and individually metered apartments used as private residences.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE - Customer Charge Per Month

Single Phase	$9.70
Three Phase	$10.57
Energy Charge Per kWh	
Under 1,000 kWh	$0.07458
Above 1,000 kWh	$0.08665

PLUS APPROPRIATE GROSS RECEIPTS TAXES.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent **EIGHTEEN (18)** days from the billing date.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does not apply to amounts of fuel above a cost of $0.010301 per kWh.

EFFECTIVE: NOVEMBER 1, 2004

GENERAL SERVICE (GS)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption does NOT exceed 5000 kWh per month for two (2) consecutive months and whose measured demand is less than 50 kW in the same period. Also available to sports or athletic fields operated by organizations which are non-commercial in nature whose energy consumption has exceeded 5000 kWh per month.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	$10.57
	Energy Charge per kWh	$0.08526

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

TERMS AND CONDITIONS - When a customer's consumption approaches 5,000 kWh, a demand meter will be installed. When the customer's consumption exceeds 5,000 kWh and demand exceeds 50 kW for 2 consecutive months, the customer will be transferred to the General Service Demand rate. However, if consumption exceeds 5,000 kWh but demand is less than 50 kW, the customer has the option to select either the General Service or the General Service Demand rate.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent **EIGHTEEN (18)** days from the billing date.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does NOT apply to amounts of fuel above a cost of $0.010301 per kWh.

EFFECTIVE: NOVEMBER 1, 2004

GENERAL SERVICE DEMAND (GSD)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption has exceeded 5000 kWh per month and demand is 50 kW or more, but less than 500 kW for 2 consecutive months. Optionally available on request if consumption exceeds 5000 kWh and demand is less than 50 kW.

CHARACTER OF SERVICE - Single or 3 phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	$53.00
	Energy Charge per kWh	$0.05392
	Demand Charge per kW	$8.48

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

BILLING DEMAND - The maximum FIFTEEN (15) minute demand in the monthly billing period.

TERMS AND CONDITIONS - When a customer's consumption exceeds 5000 kWh and demand exceeds 50 kW per month for 2 consecutive months, the customer will be billed on this GENERAL SERVICE DEMAND Rate (GSD). Customers placed on this rate by the utility must remain on this rate until there are less than 2 readings of 5000 kWh or greater, with demand readings of 50 kW or greater, in a 12 month period. Customers requesting service on this rate schedule must remain on this rate schedule for a minimum of 12 consecutive months.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent **EIGHTEEN (18)** days from the billing date.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does NOT apply to the fuel charges above a cost of $0.010301 per kWh.

EFFECTIVE: NOVEMBER 1, 2004

GENERAL SERVICE LARGE DEMAND TIME OF USE (GSLDT)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer for light and power purposes, other than Residential, where the measured monthly demand is 500 kW or more for 2 or more months out of the 12 consecutive months ending with the current billing period.

CHARACTER OF SERVICE - Three phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility. Sale for resale is not permitted.

RATE -	Customer Charge per month	$54.50
	On-Peak Energy Charge per kWh	$0.06287
	Off-Peak Energy Charge per kWh	$0.04602
	Demand Charge per kW	$11.60

Customer will be billed greater of maximum On-Peak or 50% of maximum Off-Peak.

PLUS APPROPRIATE STATES SALES TAX AND GROSS RECEIPTS TAX.

PERIODS -	***Summer***	April through October inclusive.
	On-Peak	Weekdays 12:00 noon - 9:00 p.m.
	Off-Peak	Weekdays 9:00 p.m. - 12:00 noon and all day Saturday and Sunday
	Winter	November through March inclusive
	On-Peak	Weekdays 12:00 noon - 9:00 p.m.
	Off Peak	Weekdays 9:00 p.m. - 12:00 noon and all day Saturday and Sunday

BILLING DEMAND - The customer shall be billed the greater of the following during the monthly billing period: (a) maximum Fifteen (15) minute demand occurring during On Peak periods, or (b) Fifty (50) percent of the maximum Fifteen (15) minute demand occurring during Off Peak periods.

TERMS AND CONDITIONS - Customer agrees to pay for the installation of metering for this service and must remain on this rate schedule a minimum of 12 consecutive months. Any customer qualifying for this rate will remain on this rate until there are fewer than TWO (2) reads of 500 kW or greater in a TWELVE (12) month period subsequent to transferring to the GSLDT rate.

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TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee, and to a county utility tax outside the City. This charge does not apply to the fuel charges above a cost of $0.010301 per kWh.

EFFECTIVE: NOVEMBER 1, 2004

KUA.net

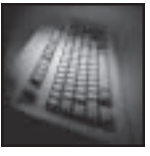
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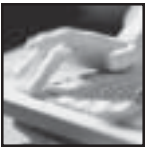
Internet Access

Home Security

407-933-9800

A Service of the Kissimmee Utility Authority





GENERAL SERVICE TIME OF DAY (GSDT)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption has exceeded 5000 kWh per month for 2 consecutive months.

CHARACTER OF SERVICE - Single or 3 phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	$53.00
	Energy Charge per kWh	$0.05392
	Demand Charge per kW	$8.48

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

PERIODS -	***Summer***	April through October inclusive
	On Peak	Weekdays 11:00 a.m. to 8:00 p.m.
	Off Peak	Weekdays 8:00 p.m. to 11:00 a.m. and ALL day Saturday and Sunday
	Winter	November through March inclusive
	On Peak	Weekdays 6:00 a.m. to 11:00 a.m.
	Off Peak	Weekdays 11:00 a.m. to 6:00 a.m. and ALL day Saturday and Sunday.

BILLING DEMAND - The greater of the following during the monthly billing period: (a) maximum 15 minute demand occurring during ON PEAK periods, or (b) 50% of the maximum 15 minute demand occurring during OFF PEAK periods.

TERMS AND CONDITIONS - Customer agrees to pay for the installation of metering for this service and must remain on this rate schedule a minimum of 12 consecutive months.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent **EIGHTEEN (18)** days from the billing date.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does not apply to the fuel charges above a cost of $0.010301 per kWh.

EFFECTIVE: NOVEMBER 1, 2004

GENERAL SERVICE LARGE DEMAND (GSLD)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer for light and power purposes, other than Residential, where the measured monthly demand is 500 kW or more for 2 or more months out of the 12 consecutive months ending with the current billing period. Also, optionally available to any other customer who agrees to pay for service under this rate schedule for a minimum initial term of 12 consecutive months.

CHARACTER OF SERVICE - Three phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	$54.50
	Energy Charge per kWh	$0.04594
	Demand Charge per kW	$11.60

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

BILLING DEMAND - The maximum 15 minute demand occurring in the monthly billing period adjusted for the power factor, but not less than 75 percent of the highest such billing demand established during the preceding 11 month period, and in no event less than 300 kW.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent **EIGHTEEN (18)** days from the billing date.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does NOT apply to the fuel charges above a cost of $0.010301 per kWh.

EFFECTIVE: NOVEMBER 1, 2004

GENERAL SERVICE CURTAILABLE (GSC)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - Rate is designed for customers where monthly demand is 500 kW or more. Such customers must agree to curtail demand by 200 kW or more upon request.

PROVISIONS -

1. A 15-minute notice prior to the curtailment period will be given to the customer.
2. If curtailment is not requested, a monthly demand credit will be provided based on the difference between the highest recorded demand and the contracted non-curtailable load in a given month.
3. If curtailment is requested and the customer complies by lowering demand within 15 minutes of the request for the entire period requested, a demand credit, based on the difference between the peak demand for that month and the contracted non-curtailable load, will be given.
4. Should the customer fail to meet the requirements during a period of requested curtailment, a penalty will be applied based on each kW over the contracted non-curtailable load during the curtailment period times the number of months to the most recent month in which curtailment was requested (not to exceed 12 months) times 125% times $2.17.

RATE -	Customer Charge per month	$99.93
	Demand Charge	$11.60 per kW of Billing Demand
	Curtailable Demand Credit	$2.17 per kW of Billing Demand
	Energy Charge per kWh	$0.03259

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

For full information and details on this rate schedule, please call the Kissimmee Utility Authority at (407) 933-7777 and request the tariff sheet.

EFFECTIVE: OCTOBER 1, 2001

GENERAL SERVICE INTERRUPTIBLE (GSI)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - Rate is designed for customers where monthly demand is 500 kW or more. Service is subject to total interruption by KUA during periods where KUA's generating resources are required to maintain service to firm power customers.

PROVISIONS - A 15-minute notice will be given prior to interruption. A monthly demand credit is provided based on actual demand whether or not service is interrupted.

RATE -	Customer Charge per month	$99.93
	Demand Charge	$11.60 per kW of Billing Demand
	Interruptible Demand Credit	$3.25 per kW of Billing Demand
	Energy Charge per kWh	$0.03259

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

For full information and details on this rate schedule, please call the Kissimmee Utility Authority at (407) 933-7777 and request the full tariff sheet.

EFFECTIVE: OCTOBER 1, 2001

OUTDOOR LIGHTING SERVICE

RATE SCHEDULE - OL

AVAILABILITY - Available throughout the area served by the Kissimmee Utility Authority.

APPLICABILITY - Applicable to any customer for outdoor lighting.

RATE - Outdoor lighting will be billed at a monthly flat rate according to the matrix described below.

Lighting Wattage	Monthly Code	Type of Pole	Rate
100W HPS	SIP	Installation pre-paid	$7.44
250W DIR	DIP	Wood or concrete	$11.54
400W DIR	XDIP	Wood or concrete	$15.83
250W HPS	LIP	Installation pre-paid	$12.03
400W HPS	XLIP	Wood or concrete	$18.11
100W HPS	SFO	Fixture Only	$7.93
250W HPS	LFO	Fixture Only	$12.78
400W HPS	XLFO	Fixture Only	$17.26
100W HPS	SOP	Wood or concrete	$8.56
250W HPS	LOP	Wood or concrete	$13.40
400W HPS	XLOP	Wood or concrete	$17.97
100W Decorative	SDFG	Fiberglass	$9.86
250W Directional	DFO	Fixture Only	$13.42
400W Directional	XDFO	Fixture Only	$17.24
250W Directional	DOP	Wood or concrete	$14.45
400W Directional	XDOP	Wood or concrete	$19.18
250W HPS	LAP	Aluminum	$24.27
400W HPS	XLAP	Aluminum	$28.61

Installation pre-paid refers to any unit installed prior to 10/1/90 or where a contractor has paid for installation.

PLUS APPROPRIATE TAXES OR SURCHARGES.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

BASED ON ESTIMATED MONTHLY CONSUMPTION:

45 kWh a month for 100 wattage lights
105 kWh a month for 250 wattage lights
162 kWh a month for 400 wattage lights

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent **EIGHTEEN (18)** days from the billing date.

TERMS OF AGREEMENT - Outdoor lighting shall not be turned off while remainder of account remains active. Any voluntary removal costs may be assessed based on current costs.

EFFECTIVE: NOVEMBER 1, 2004

NOTE: KUA does charge a fee for the removal of an outdoor light fixture and pole. The cost to remove a light fixture only is $50; the cost to remove the light fixture and pole is $120.

BILLING INFORMATION

Residential deposits are $125 electric, $25 water. Call for information on commercial deposits. The first bill includes a one time $15 Service Charge. Bills are considered delinquent 18 days from the bill date, and a delinquent notice is mailed. If payment is not received by 5:00 p.m. on the delinquent notice due date, the utility will begin the forced collection or cut off process.

Customers will see two payment levels on the bill. One level will be the amount of your bill if paid on or before the delinquent date. The second level shown is 5 percent more for payments made after the delinquent date.

A residential customer charged with more than two delinquencies and/or returned checks in the preceding 12 months or has a forced collection or been terminated for nonpayment of bill is considered to have an unsatisfactory payment record.

A new or additional deposit of two times the average bill is required when a customer has 2 forced collections within a 12 month period or is involuntarily terminated with 2 or more delinquencies in a 6-month period or has a previous unpaid balance. Residential deposits are refunded after 1 year of good payment history. Interest is paid on cash deposits.

SCHEDULE OF SPECIAL FEES - Initiation of service: $15; Transfer of service or vacation turn on: $15; Return check charge: $20 or 5% when check amount is greater than $400; Forced collection charge: $20; Non-payment disconnect at meter: $35, at pole/transformer: $100.

PAYMENTS - Utility bills may be paid at the Customer Service Center at 1701 W. Carroll Street from 7:30 a.m. to 5:00 p.m., Monday through Friday. In addition, bill payments are accepted at all Osceola County SunTrust Bank locations. If paid at SunTrust, you must present your bill with the payment before the delinquent date shown on the bill.

For convenience, a drive-up payment depository is located at the entrance to the Carroll Street facility for after-hours payments. Vcom™ payments at area 7-Eleven® stores and bank drafting are also available.

CUSTOMER CHARGE - The Customer Charge is a flat monthly administrative charge that covers certain basic costs of providing service. This fee applies whether or not electricity is consumed. The charge covers the cost of processing and printing your monthly bill, meter reading functions, and the staffing of our Customer Service Center.

COPCA - The Cost of Power and Conservation Adjustment (COPCA), which includes the Cost of Power Adjustment and Energy Conservation Cost Recovery, is effective June 1, 1994.