

## **A G E N D A**

REGULAR & SPECIAL MEETING OF THE KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, MAY 1, 2013 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. RECOGNITION OF KUA LINEMAN COMPETITION PARTICIPANTS
2. MEALS ON WHEELS RECOGNITION
3. 5-YEAR SERVICE AWARD – INGRID BONILLA, PT CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
4. 5-YEAR SERVICE AWARD – ROBERT ALONZO, PT CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
5. 5-YEAR SERVICE AWARD – ATHENA RODRIGUEZ, PT CUSTOMER SERVICE REPRESENTATIVE I, CUSTOMER SERVICE
6. 5 YEAR SERVICE AWARD – CHRISTINA GOOD, TELLER I, FINANCE & RISK MANAGEMENT
7. 5-YEAR SERVICE AWARD – JEFF SURAT, FINANCIAL ANALYST, FINANCE & RISK MANAGEMENT
8. 5-YEAR SERVICE AWARD – ADA HEREDIA, TELLER I, FINANCE & RISK MANAGEMENT
9. 5-YEAR SERVICE AWARD – YARISSA RODRIGUEZ, TELLER II, FINANCE& RISK MANAGEMENT
10. 10-YEAR SERVICE AWARD – VANESSA LUGO,SR. ADMINISTRATIVE ASSISTANT CAP, HUMAN RESOURCES
11. 10-YEAR SERVICE AWARD – CHRISTINE INFANTE, CALL CENTER SUPERVISOR, CUSTOMER SERVICE

12. 10-YEAR SERVICE AWARD – BRENDA AUER, PT CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
13. 15-YEAR SERVICE AWARD – BILL KENNEDY, PP MECHANIC / OPERATOR, POWER SUPPLY
14. 15-YEAR SERVICE AWARD – MICHELLE SCHARFENBERG, SAFETY & WORKERS COMP ADMIN, HUMAN RESOURCES
15. 20-YEAR SERVICE AWARD – CHRIS GENT, VICE PRESIDENT OF CORPORATE COMMUNICATIONS
16. EMPLOYEE OF THE MONTH MAY 2013 – BEN RADFORD, METER READER SUPERVISOR, CUSTOMER SERVICE

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR APRIL 3, 2013 REGULAR BOARD MEETING
2. TOHO BASS BLAST OPEN TOURNAMENT SPONSORSHIP

F. PUBLIC HEARING

G. INFORMATION PRESENTATION (REQUIRING NO ACTION)

H. OLD BUSINESS

I. NEW BUSINESS

1. RECOMMENDATION ON REVISING LIEN RESOLUTION
2. HEAVENLY HOOFS CAPITAL SPONSORSHIP

J. STAFF REPORT

1. HUMAN RESOURCES ANNUAL REPORT
2. E-BILL PRESENTATION
3. DDD PRESENTATION

K. BOARD MEMBER INTERVIEWS

1. OLGA GONZALEZ - 5:00 PM
2. ETHEL URBINA - 5:20 PM
3. JERRY GEMSKIE - 5:40 PM
4. TELVA MILLER - 6:00 PM
5. HOWARD CHANIN - 6:20 PM
6. JOSE COLON - 6:40 PM
7. JOHN JONES – 7:00 PM
8. BILL HANSEN – 7:20 PM

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA REPORT & SALES
4. ECONOMIC DEVELOPMENT CONTRACTS
5. LINE EXTENSIONS
6. PURCHASE ORDERS
7. RATE COMPARISON
8. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE. IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDING SHOULD CONTRACT THE OFFICE OF THE PRESIDENT, 1701 W CARROLL STREET, KISSIMMEE, FLORIDA, 34741, and (407) 933-7777, EXT. 6100.