

AGENDA

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, AUGUST 2, 2023 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. MEETING CALLED TO ORDER
- B. PLEDGE ALLEGIANCE TO THE FLAG
- C. APPROVAL OF AGENDA
- D. AWARDS AND PRESENTATIONS
 - 1. 10-YEAR SERVICE AWARD – ERICA GLYNN, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
 - 2. 10-YEAR SERVICE AWARD – MICHELLE LEDESMA, CUSTOMER SERVICE SPECIALIST, CUSTOMER SERVICE
 - 3. 10-YEAR SERVICE AWARD – NANCY DEJESUS, CUSTOMER SERVICE SPECIALIST, CUSTOMER SERVICE
 - 4. 10-YEAR SERVICE AWARD – ROSANA CANALES, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
 - 5. 10-YEAR SERVICE AWARD – SANDRA MULHOLLAND, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
 - 6. 10-YEAR SERVICE AWARD – YVETTE TJON, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
 - 7. 15-YEAR SERVICE AWARD – JOHN DAVIS, SUPERVISOR OF SYSTEM OPERATIONS, OPERATIONS
 - 8. EMPLOYEE OF THE MONTH FOR AUGUST 2023 – SHAHIN (SHA) HUSSAIN, NETWORK ADMINISTRATOR, INFORMATION TECHNOLOGY
- E. HEAR THE AUDIENCE
- F. CONSENT AGENDA
 - 1. APPROVAL OF MINUTES FOR JULY 12, 2023 BOARD MEETING
 - 2. APPROVAL OF TRANSFORMER PAINTING SERVICES (AR 23-065-MC)
- G. PUBLIC HEARING

- H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)
 - 1. THE UNIVERSITY OF CENTRAL FLORIDA (UCF) INCUBATOR - KISSIMMEE

- I. OLD BUSINESS

- J. NEW BUSINESS

- K. STAFF REPORTS
 - 1. HUMAN RESOURCES SEMI ANNUAL REPORT
 - 2. CUSTOMER SERVICE SEMI ANNUAL REPORT

- L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

- M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

- 1. CUSTOMER SERVICE REPORT
- 2. RELIABILITY REPORT
- 3. COPCA REPORT & SALES
- 4. HUMAN RESOURCE DEMOGRAPHICS
- 5. ECONOMIC DEVELOPMENT CONTRACTS
- 6. LINE EXTENSIONS
- 7. PURCHASE ORDERS
- 8. RATE COMPARISON
- 9. SPONSORSHIPS REPORT
- 10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE. IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.