AGENDA

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, AUGUST 7, 2024 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. <u>MEETING CALLED TO ORDER</u>
- B. <u>PLEDGE ALLEGIANCE TO THE FLAG</u>
- C. <u>APPROVAL OF AGENDA</u>
- D. <u>AWARDS AND PRESENTATIONS</u>
 - 1. DEGREE RECOGNITION LUIS LOPEZ, CUSTOMER SERVICE FIELD INSPECTOR, ASSOCIATES IN SCIENCE DEGREE; ELECTRICAL TRADES TECHNOLOGY, SOUTHERN TECHNICAL COLLEGE
 - 2. 30-YEAR SERVICE AWARD RUSTY WHITE, ELECTRIC METER TECHNICIAN II, CUSTOMER SERVICE
 - 3. EMPLOYEE OF THE MONTH FOR AUGUST 2024 PAM ANDREWS, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
- E. <u>HEAR THE AUDIENCE</u>
- F. <u>CONSENT AGENDA</u>
 - 1. APPROVAL OF MINUTES FOR JULY 3, 2024 BOARD MEETING
 - 2. APPROVAL OF CONTRACT AMENDMENT NO. 1 FOR PURCHASE OF FUEL SERVICES WITH PETROLEUM TRADERS (AR 21-051-CV)
- G. <u>PUBLIC HEARING</u>
- H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)
 - 1. THE BOYS & GIRLS CLUBS OF CENTRAL FLORIDA
 - 2. CITY OF KISSIMMEE PARKS & RECREATION DEPARTMENT
- I. <u>OLD BUSINESS</u>

J. <u>NEW BUSINESS</u>

- K. <u>STAFF REPORTS</u>
 - 1. CUSTOMER SERVICE SEMI ANNUAL REPORT

2. INFORMATION TECHNOLOGY DEPARTMENTAL SEMI ANNUAL REPORT

L. <u>HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS</u>

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

- 1. CUSTOMER SERVICE REPORT
- 2. RELIABILITY REPORT
- 3. COPCA REPORT & SALES
- 4. HUMAN RESOURCE DEMOGRAPHICS
- 5. ECONOMIC DEVELOPMENT CONTRACTS
- 6. LINE EXTENSIONS
- 7. PURCHASE ORDERS
- 8. RATE COMPARISON
- 9. SPONSORSHIPS REPORT
- 10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105, ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDINGS, AND FOR SUCH PURPOSE MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE. IN ACCORDANCE WITH FLORIDA STATUTES 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT AND GENERAL MANAGER, 1701 W CARROLL STREET, KISSIMMEE, FLORIDA, 34741, AND (407) 933-7777, EXT. 6100.