

A G E N D A

BOARD MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JANUARY 10, 2024 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. MEETING CALLED TO ORDER
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. APPROVAL OF AGENDA
- D. AWARDS AND PRESENTATIONS
 - 1. AMERICAN PUBLIC POWER ASSOCIATION (APPA) CUSTOMER SATISFACTION AWARD
 - 2. 15-YEAR SERVICE AWARD – KASEE CAVALCANTE, WRITE OFF & BANKRUPTCY SPECIALIST, CUSTOMER SERVICE
 - 3. 15-YEAR SERVICE AWARD – JEFF THOMPSON, ENGINEER I, POWER SUPPLY
 - 4. 20-YEAR SERVICE AWARD – JANA E TREACY, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
 - 5. EMPLOYEE OF THE MONTH FOR JANUARY 2024 – JORGE CARRERO, MANAGER OF MATERIALS MANAGEMENT, OPERATIONS
 - 6. EMPLOYEE OF THE YEAR FOR 2023 – ROXANNA PASSINI, GIS TECHNICIAN, OPERATIONS
 - 7. RECOGNITION OF 2024 CALENDAR ART CONTEST WINNERS
- E. HEAR THE AUDIENCE
- F. CONSENT AGENDA
 - 1. APPROVAL OF MINUTES FOR DECEMBER 6, 2023 MEETING
 - 2. APPROVAL OF HELP NOW OF OSCEOLA, INC SPONSORSHIP
 - 3. APPROVAL OF MARCH FOR MEALS SPONSORSHIP

4. APPROVAL FOR ANNUAL RENEWAL OF HARRIS/ADVANCED INFINITY
CIS SOFTWARE SUPPORT AND MAINTENANCE

G. PUBLIC HEARING

H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

1. RUNWAY TO HOPE ORGANIZATION

I. OLD BUSINESS

J. NEW BUSINESS

K. STAFF REPORTS

1. HUMAN RESOURCES SEMI-ANNUAL REPORT

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. COPCA REPORT & SALES
3. RELIABILITY REPORT
4. LINE EXTENSIONS
5. HUMAN RESOURCES DEMOGRAPHICS
6. ECONOMIC DEVELOPMENT CONTRACTS
7. PURCHASE ORDERS
8. RATE COMPARISON
9. SPONSORSHIPS REPORT
10. BOARD CALENDAR