

## **A G E N D A**

### **REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, MARCH 5, 2025, 3:30 PM IN THE BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA**

- A. MEETING CALLED TO ORDER
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. APPROVAL OF AGENDA
- D. AWARDS AND PRESENTATIONS
  - 1. FLORIDA MUNICIPAL ELECTRIC ASSOCIATION 2024 RESTORING COMMUNITIES AWARD
  - 2. DEGREE RECOGNITION – VICTOR CABRALES, IT SUPPORT SPECIALIST, BACHELOR OF SCIENCE, SOUTHERN NEW HAMPSHIRE UNIVERSITY
  - 3. 15-YEAR SERVICE AWARD – TODD JOHNSON, ELECTRIC METER TECHNICIAN II, CUSTOMER SERVICE
  - 4. 15-YEAR SERVICE AWARD – SLOBODAN “BUD” AJDUKOVIC, MANAGER OF CUSTOMER SERVICE AND CALL CENTER, CUSTOMER SERVICE
  - 5. 15-YEAR SERVICE AWARD – DANNY GONZALEZ, CERTIFIED SYSTEM OPERATOR, OPERATIONS
  - 6. EMPLOYEE OF THE MONTH FOR MARCH 2025 – DEBBIE BRANDT, UTILITY BILLING REPRESENTATIVE II, CUSTOMER SERVICE
- E. HEAR THE AUDIENCE
- F. CONSENT AGENDA
  - 1. APPROVAL OF MINUTES FOR FEBRUARY 5, 2025 BOARD MEETING
  - 2. APPROVAL OF EXPENDITURE FOR THE PURCHASE OF A 2025 INTERNATIONAL HV 4X4 CAB AND CHASSIS WITH A TEREX DIGGER DERRICK
- G. PUBLIC HEARING
- H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)
  - 1. OSCEOLA COUNCIL ON AGING

I. OLD BUSINESS

1. PRESENTATION OF KUA'S 2024 STRATEGIC PLAN GOAL RESULTS
2. APPROVAL OF EXPENDITURE FOR NETSCOUT NGENIUS ONE

J. NEW BUSINESS

1. APPROVAL OF 3 YEAR MICROSOFT SOFTWARE ASSURANCE AGREEMENT RENEWAL
2. APPROVAL OF SCHEDULE FOR BOARD MEMBER RECRUITMENT FOR TERM BEGINNING OCTOBER 1, 2025

K. STAFF REPORTS

1. FINANCE & ADMINISTRATION QUARTERLY REPORT
2. INFORMATION TECHNOLOGY SEMI ANNUAL REPORT

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. MANAGEMENT REVIEW

N. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA REPORT & SALES
4. HUMAN RESOURCE DEMOGRAPHICS
5. ECONOMIC DEVELOPMENT CONTRACTS
6. LINE EXTENSIONS
7. PURCHASE ORDERS
8. RATE COMPARISON
9. SPONSORSHIPS REPORT
10. BOARD CALENDAR