

A G E N D A

REGULAR MEETING OF THE KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, MAY 1, 2024 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. MEETING CALLED TO ORDER
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. APPROVAL OF AGENDA
- D. AWARDS AND PRESENTATIONS
 - 1. AMERICAN PUBLIC POWER ASSOCIATION (APPA) 2023 SAFETY AWARD OF EXCELLENCE
 - 2. AMERICAN PUBLIC POWER ASSOCIATION (APPA) DIAMOND LEVEL RELIABLE PUBLIC POWER PROVIDER (RP₃) DESIGNATION
 - 3. FLORIDA MUNICIPAL ELECTRIC ASSOCIATION (FMEA) AND AMERICAN PUBLIC POWER ASSOCIATION (APPA) LINEMAN RODEO RECOGNITION
 - 4. 5-YEAR SERVICE AWARD – HOWARD COE, PP OPERATIONS TECHNICIAN II, POWER SUPPLY
 - 5. 20-YEAR SERVICE AWARD – EDDIE GLUC, LINE CREW SUPERVISOR, OPERATIONS
 - 6. 25-YEAR SERVICE AWARD – TERRANCE FARLEY, NETWORK ENGINEERING MANAGER, INFORMATION TECHNOLOGY
 - 7. EMPLOYEE OF THE MONTH FOR MAY 2024 – LARISSA HALL, CUSTOMER SERVICE SPECIALIST, CUSTOMER SERVICE
- E. HEAR THE AUDIENCE
- F. CONSENT AGENDA
 - 1. APPROVAL OF MINUTES FOR APRIL 3, 2024 BOARD MEETING
 - 2. APPROVAL OF CONTRACT AMENDMENT NO. 1 WITH 24 HOURS, INCORPORATED (AR# 21-044-CV) FOR JANITORIAL SERVICES
 - 3. APPROVAL OF CONTRACT AMENDMENT NO. 1 WITH PURVIS, GRAY AND COMPANY, LLP (RFP# 21-039-CV) FOR INDEPENDENT AUDIT SERVICES
- G. PUBLIC HEARING

H. INFORMATIONAL PRESENTATION (REQUIRING NO ACTION)

1. CUSTOMER SATISFACTION SURVEY RESULTS REPORT

I. OLD BUSINESS

J. NEW BUSINESS

1. APPROVAL OF RESOLUTION #24-02 FOR THE INCREASE OF THE PROCUREMENT POLICY DOLLAR THRESHOLDS

K. STAFF REPORTS

1. CORPORATE COMMUNICATIONS SEMI-ANNUAL REPORT

L. BOARD INTERVIEW SESSION

1. MELISSA THACKER – 4:45pm
2. FELIX ORTIZ – 5:00pm
3. BEVERLEY YVETTE HOWARD – 5:15pm
4. SCOTT BRIAN GRENALD – 5:30pm
5. JONATHAN HERNANDEZ – 5:45pm

M. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

N. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA REPORT & SALES
4. HUMAN RESOURCE DEMOGRAPHICS
5. ECONOMIC DEVELOPMENT CONTRACTS
6. LINE EXTENSIONS
7. PURCHASE ORDERS
8. RATE COMPARISON
9. SPONSORSHIPS REPORT
10. BOARD CALENDAR