

A G E N D A

REGULAR MEETING OF THE KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, APRIL 5, 2023 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. APPROVAL OF AGENDA

D. AWARDS AND PRESENTATIONS

1. DEGREE RECOGNITION – WILLIAM MANGAN, OPERATION AND MAINTENANCE MANAGER, MASTER OF BUSINESS ADMINISTRATION, JOHNS HOPKINS UNIVERSITY
2. 5-YEAR SERVICE AWARD – ROBIN SIMMONS, ASSISTANT TO VICE PRESIDENT, CAP, FINANCE & ADMINISTRATION
3. 15-YEAR SERVICE AWARD – RYAN DALTON, LINE LOCATOR/INSPECTOR, OPERATIONS
4. 15-YEAR SERVICE AWARD – MARTIN CARVER, LEAD LINEMAN, OPERATIONS
5. 20-YEAR SERVICE AWARD – MATT MYERS, ACCOUNT MANAGER, CUSTOMER SERVICE
6. 20-YEAR SERVICE AWARD – LARRY WEBB, MANAGER OF TREASURY, FINANCE & ADMINISTRATION
7. EMPLOYEE OF THE MONTH FOR APRIL 2023 – VICTOR DABOIN, ELECTRIC METER TECHNICIAN II, CUSTOMER SERVICE

E. HEAR THE AUDIENCE

F. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR MARCH 8, 2023 WORKSHOP MEETING
2. APPROVAL OF MINUTES FOR MARCH 8, 2023 BOARD MEETING
3. APPROVAL OF EXPENDITURE WITH GREYSON TECHNOLOGIES FOR THE UPGRADE OF THE CALABRIO ADVANCED QUALITY MANAGEMENT & WORKFORCE MANAGEMENT SYSTEMS

4. APPROVAL OF AN INTERLOCAL AGREEMENT AND CONSTRUCTION EASEMENT WITH OSCEOLA COUNTY FOR THE SIMPSON ROAD WIDENING PROJECT

G. PUBLIC HEARING

H. INFORMATION PRESENTATION (REQUIRING NO ACTION)

1. HISPANIC HERITAGE SCHOLARSHIP FUND

I. OLD BUSINESS

J. NEW BUSINESS

K. STAFF REPORT

1. OPERATIONS SEMI ANNUAL REPORT

L. PRELIMINARY BUDGET

1. INTRODUCTION – BRIAN HORTON, PRESIDENT & GENERAL MANAGER
 - a. FINANCIAL OVERVIEW – KEVIN CRAWFORD, VICE PRESIDENT, FINANCE & ADMINISTRATION
 - b. HUMAN RESOURCES OVERVIEW – CINDY HERRERA, VICE PRESIDENT, HUMAN RESOURCES
 - c. DEPARTMENTAL OVERVIEW – PERSONNEL & CAPITAL
 - i. OPERATIONS – LARRY MATTERN
 - ii. INFORMATION TECHNOLOGY – JEF GRAY
 - iii. CUSTOMER SERVICE – SUSAN POSTANS
 - iv. FINANCE & ADMINISTRATION AND EXECUTIVE – KEVIN CRAWFORD
 - v. CORPORATE COMMUNICATIONS – TIFFANY HENDERSON
 - vi. HUMAN RESOURCES – CINDY HERRERA

M. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

N. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA REPORT & SALES
4. HUMAN RESOURCE DEMOGRAPHICS
5. ECONOMIC DEVELOPMENT CONTRACTS
6. LINE EXTENSIONS
7. PURCHASE ORDERS
8. RATE COMPARISON
9. SPONSORSHIPS REPORT
10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUES 286:0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDING SHOULD CONTRACT THE OFFICE OF THE PRESIDENT, 1701 W CARROLL STREET, KISSIMMEE, FLORIDA, 34741, and (407) 933-7777, EXT. 6100