

## **A G E N D A**

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, AUGUST 3, 2016 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. DEGREE RECOGNITION, KASEE ALLRED, BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION, KAPLAN UNIVERSITY
2. 5-YEAR SERVICE AWARD – CYNTHIA TORRES, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
3. 10- YEAR SERVICE AWARD – ALISA DALTON, SUPERVISOR OF COLLECTIONS, CUSTOMER SERVICE
4. 20-YEAR SERVICE AWARD – PAUL FIELITZ, LEAD LINEMAN, ENGINEERING & OPERATIONS
5. EMPLOYEE OF THE MONTH FOR AUGUST 2016 – SHANNON BERUBE, BUSINESS APPLICATIONS SPECIALIST, INFORMATION TECHNOLOGY

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR JULY 13, 2016 REGULAR & SPECIAL BOARD MEETING

F. PUBLIC HEARING

G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

H. OLD BUSINESS

I. NEW BUSINESS

J. STAFF REPORTS

1. SEMI-ANNUAL REPORT FOR CUSTOMER SERVICE

K. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

L. MANAGEMENT REVIEW

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA REPORT & SALES
4. POWER PLANT SUBSTATION PROJECTS
5. HUMAN RESOURCE DEMOGRAPHICS
6. ECONOMIC DEVELOPMENT CONTRACTS
7. LINE EXTENSIONS
8. PURCHASE ORDERS
9. RATE COMPARISON
10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.  
IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.