

## **A G E N D A**

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, AUGUST 7, 2019 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. DEGREE RECOGNITION – CHRIS REIGLE, MANAGER OF AUTOMATED METERING SYSTEMS, MASTER OF BUSINESS ADMINISTRATION, UNIVERSITY OF FLORIDA
2. 35-YEAR SERVICE AWARD – JAY BUTTERS, ASSISTANT VICE PRESIDENT OF POWER SUPPLY, OPERATIONS
3. 25-YEAR SERVICE AWARD – RUSTY WHITE, SUPERVISOR OF METERING, OPERATIONS
4. EMPLOYEE OF THE MONTH FOR AUGUST 2019 – TERRI BILLER, ASSISTANT TO VICE PRESIDENT, OPERATIONS

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR JULY 10, 2018 REGULAR & SPECIAL BOARD MEETING
2. APPROVAL OF RFP #19-022-CV DEBT COLLECTION SERVICES

F. PUBLIC HEARING

G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

H. OLD BUSINESS

I. NEW BUSINESS

J. STAFF REPORTS

1. CUSTOMER SERVICE SEMI ANNUAL REPORT

K. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

L. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA REPORT & SALES
4. HUMAN RESOURCE DEMOGRAPHICS
5. ECONOMIC DEVELOPMENT CONTRACTS
6. LINE EXTENSIONS
7. PURCHASE ORDERS
8. RATE COMPARISON
9. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.  
IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.