AGENDA

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, MARCH 4, 2020, 3:30 PM IN THE BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. <u>MEETING CALLED TO ORDER</u>
- B. <u>PLEDGE OF ALLEGIANCE TO THE FLAG</u>
- C. <u>APPROVAL OF AGENDA</u>
- D. AWARDS AND PRESENTATIONS
 - 1. 5-YEAR SERVICE AWARD DANIEL OSYPIAN, POWER PLANT SENIOR MECHANIC/OPERATOR, OPERATIONS
 - 2. 10-YEAR SERVICE AWARD DANNY GONZALEZ, POWER PLANT OPERATOR/MECHANIC, OPERATIONS
 - 3. 10-YEAR SERVICE AWARD BUD AJDUKOVIC, MANAGER OF CUSTOMER SERVICE, CALL CENTER & CASH MANAGEMENT, CUSTOMER SERVICE
 - 4. 10-YEAR SERVICE AWARD TODD JOHNSON, ELECTRIC METER TECHNICIAN II, OPERATIONS
 - 5. EMPLOYEE OF THE MONTH FOR MARCH 2020 CHRISTINA GOOD, CUSTOMER SERVICE REPRESENTATIVE I, CUSTOMER SERVICE
- E. <u>HEAR THE AUDIENCE</u>
- F. <u>CONSENT AGENDA</u>
 - 1. APPROVAL OF MINUTES FOR FEBRUARY 5, 2020 WORKSHOP
 - 2. APPROVAL OF MINUTES FOR FEBRUARY 5, 2020 REGULAR MEETING
 - 3. APPROVAL OF AWARD AR 20-033 FOR JANITORIAL SERVICES
- G. <u>PUBLIC HEARING</u>
- H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

- I. OLD BUSINESS
 - 1. QUESTIONS FOR UPCOMING BOARD APPLICANT INTERVIEW SESSION
- J. <u>NEW BUSINESS</u>
- K. <u>STAFF REPORTS</u>
 - 1. QUARTERLY FINANCIAL & ADMINISTRATION REPORT
 - 2. INFORMATION TECHNOLOGY SEMI ANNUAL REPORT
- L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS
- M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

- 1. CUSTOMER SERVICE REPORT
- 2. RELIABILITY REPORT
- 3. COPCA REPORT & SALES
- 4. HUMAN RESOURCE DEMOGRAPHICS
- 5. ECONOMIC DEVELOPMENT CONTRACTS
- 6. LINE EXTENSIONS
- 7. PURCHASE ORDERS
- 8. RATE COMPARISON
- 9. SPONSORSHIPS REPORT
- 10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.