

A G E N D A

**REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD
WEDNESDAY, NOVEMBER 6, 2019 AT 3:30 PM, BRINSON BOARD
ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST
CARROLL STREET, KISSIMMEE, FLORIDA**

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. APPROVAL OF AGENDA

D. AWARDS AND PRESENTATIONS

1. FMEA BUILDING STRONG COMMUNITIES AWARD
2. 5-YEAR SERVICE AWARD – SANDRA MORRIS, ADMINISTRATIVE ASSISTANT II, HUMAN RESOURCES
3. 10-YEAR SERVICE AWARD – WILLIAM SPENCER, SCADA/COMMUNICATION TECHNICIAN II, OPERATIONS
4. 20-YEAR SERVICE AWARD – ROBERT CRISP, CERTIFIED SYSTEM OPERATOR, OPERATIONS
5. 30-YEAR SERVICE AWARD – NEIL BEVILLE, MANAGER OF FLEET OPERATIONS, FINANCE & ADMINISTRATION
6. EMPLOYEE OF THE MONTH FOR NOVEMBER 2019 – CHRISTIAN SUMMER, APPLICATIONS ARCHITECT, INFORMATION TECHNOLOGY

E. HEAR THE AUDIENCE

F. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR OCTOBER 2, 2019 REGULAR BOARD MEETING
2. APPROVE OF MINUTES FOR OCTOBER 2, 2019 WORKSHOP MEETING
3. HELP NOW OF OSCEOLA SPONSORSHIP
4. OSCEOLA ARTS SPONSORSHIP

G. PUBLIC HEARING

H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

1. KUA CUSTOMER PORTAL DEMONSTRATION

I. OLD BUSINESS

J. NEW BUSINESS

1. KUA'S STRATEGIC PLAN GOALS FOR FISCAL YEAR ENDING
SEPTEMBER 2020

K. STAFF REPORTS

1. CORPORATE COMMUNICATIONS SEMI-ANNUAL STAFF REPORT

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. COPCA REPORT & SALES
3. RELIABILITY REPORT
4. LINE EXTENSIONS
5. HUMAN RESOURCES DEMOGRAPHICS
6. ECONOMIC DEVELOPMENT CONTRACTS
7. PURCHASE ORDERS
8. RATE COMPARISON
9. SPONSORSHIP REPORT
10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.