

## **A G E N D A**

COMBINED REGULAR & SPECIAL MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JUNE 7, 2017 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. LINEMAN RODEO COMPETITION PARTICIPANT RECOGNITION
2. FLORIDA MUNICIPAL ELECTRIC ASSOCIATION (FMEA) SAFETY & MUTUAL AID AWARDS
3. 5-YEAR SERVICE AWARD – ANA FRANCIS, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
4. 5-YEAR SERVICE AWARD – JULIA SANCHEZ, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
5. 10-YEAR SERVICE AWARD – ADAM SMITH, SCADA/COMMUNICATIONS TECH II, ENGINEERING & OPERATIONS
6. 10-YEAR SERVICE AWARD – LARISSA HALL, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
7. 15-YEAR SERVICE AWARD – MARK CHABROL, PP MECHANIC/OPERATOR, POWER SUPPLY
8. 15-YEAR SERVICE AWARD – MICHAEL SURRENCY, PP MECHANIC/WELDER/OPERATOR, POWER SUPPLY
9. 20-YEAR SERVICE AWARD – CHERYL MEARS, MANAGER OF NETWORK OPERATIONS, INFORMATION TECHNOLOGY
10. EMPLOYEE OF THE MONTH FOR JUNE 2017 – KELLY WILLETTS, METER READER, CUSTOMER SERVICE

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR MAY 3, 2017 REGULAR & SPECIAL MEETING
2. AIRPORT SUBSTATION RELAY PANEL PROJECT

F. PUBLIC HEARING

G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

1. CITY OF KISSIMMEE UPDATE BY MIKE STEIGERWALD
2. OSCEOLA ARTS PRESENTATION
3. CARIBBEAN & FLORIDIAN ASSOCIATION PRESENTATION
4. 2017 CUSTOMER SATISFACTION SURVEY RESULTS

H. OLD BUSINESS

I. NEW BUSINESS

J. STAFF REPORTS

1. QUARTERLY FINANCIAL REPORT

K. BUDGET REVIEW

1. INTRODUCTION – JAMES C. WELSH, PRESIDENT & GENERAL MANAGER
2. FINANCIAL OVERVIEW – KEVIN CRAWFORD, VICE PRESIDENT, FINANCE & ADMINISTRATION
3. HUMAN RESOURCES OVERVIEW – WILBUR HILL, VICE PRESIDENT, HUMAN RESOURCES
4. DEPARTMENTAL BUDGETS
  - a. POWER SUPPLY– LARRY MATTERN
  - b. INFORMATION TECHNOLOGY – JEF GRAY
  - c. ENGINEERING & OPERATIONS – BRIAN HORTON
  - d. CUSTOMER SERVICE – SUSAN POSTANS
  - e. FINANCE & ADMINISTRATION AND EXECUTIVE – KEVIN CRAWFORD
  - f. HUMAN RESOURCES – WILBUR HILL
  - g. OFFICE OF CORPORATE COMMUNICATIONS – CHRIS GENT

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA REPORT & SALES
4. HUMAN RESOURCE DEMOGRAPHICS
5. ECONOMIC DEVELOPMENT CONTRACTS
6. LINE EXTENSIONS
7. PURCHASE ORDERS
8. RATE COMPARISON
9. DDD REPORT
10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.