

AGENDA

COMBINED REGULAR & SPECIAL MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JUNE 5, 2019 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. 15-YEAR SERVICE AWARD – MAGDALENA FERNANDEZ, ENGINEER II, ENGINEERING & OPERATIONS
2. EMPLOYEE OF THE MONTH FOR JUNE 2019 – JOSE SANTIAGO, FIELD SERVICE SUPERVISOR, CUSTOMER SERVICE

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR MAY 1, 2019 REGULAR & SPECIAL MEETING
2. APPROVE OF EXPENDITURES FOR THE PURCHASE OF 2020 INTERNATIONAL HV 4X2 CAB AND CHASSIS AND A TEREX DIGGER DERRICK
3. APPROVE AWARD OF BID (FMPA ITB # 2019-009) FOR THE PROCUREMENT OF WOOD POLES

F. PUBLIC HEARING

G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

1. CITY OF KISSIMMEE PARKS & RECREATION PRESENTATION
2. OSCEOLA COUNCIL ON AGING PRESENTATION
3. CUSTOMER SATISFACTION SURVEY RESULTS REPORT

H. OLD BUSINESS

1. UPDATE ON OSCEOLA SOFTBALL COMPLEX

2. RULES GOVERNING LIVE-STREAMING OF MEETINGS OF THE KUA BOARD OF DIRECTORS

I. NEW BUSINESS

J. STAFF REPORTS

1. QUARTERLY FINANCIAL REPORT

2. HUMAN RESOURCES ANNUAL REPORT

K. BUDGET REVIEW

1. INTRODUCTION – BRIAN HORTON, PRESIDENT & GENERAL MANAGER

2. FINANCIAL OVERVIEW – KEVIN CRAWFORD, VICE PRESIDENT, FINANCE & ADMINISTRATION

3. HUMAN RESOURCES OVERVIEW – WILBUR HILL, VICE PRESIDENT, HUMAN RESOURCES

4. DEPARTMENTAL BUDGETS

a. OPERATIONS – LARRY MATTERN

b. INFORMATION TECHNOLOGY – JEF GRAY

c. CUSTOMER SERVICE – SUSAN POSTANS

d. FINANCE & ADMINISTRATION AND EXECUTIVE – KEVIN CRAWFORD

e. HUMAN RESOURCES – WILBUR HILL

f. CORPORATE COMMUNICATIONS – CHRIS GENT

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT

2. RELIABILITY REPORT

3. COPCA REPORT & SALES

4. HUMAN RESOURCE DEMOGRAPHICS

5. ECONOMIC DEVELOPMENT CONTRACTS

6. LINE EXTENSIONS

7. PURCHASE ORDERS

8. RATE COMPARISON

9. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.