AGENDA

BOARD MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JANUARY 10, 2024 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. MEETING CALLED TO ORDER
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. APPROVAL OF AGENDA
- D. AWARDS AND PRESENTATIONS
 - 1. AMERICAN PUBLIC POWER ASSOCIATION (APPA) CUSTOMER SATISFACTION AWARD
 - 2. 15-YEAR SERVICE AWARD KASEE CAVALCANTE, WRITE OFF & BANKRUPTCY SPECIALIST, CUSTOMER SERVICE
 - 3. 15-YEAR SERVICE AWARD JEFF THOMPSON, ENGINEER I, POWER SUPPLY
 - 4. 20-YEAR SERVICE AWARD JANAE TREACY, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
 - 5. EMPLOYEE OF THE MONTH FOR JANUARY 2024 JORGE CARRERO, MANAGER OF MATERIALS MANAGEMENT, OPERATIONS
 - 6. EMPLOYEE OF THE YEAR FOR 2023 ROXANNA PASSINI, GIS TECHNICIAN, OPERATIONS
 - 7. RECOGNITION OF 2024 CALENDAR ART CONTEST WINNERS
- E. <u>HEAR THE AUDIENCE</u>
- F. <u>CONSENT AGENDA</u>
 - 1. APPROVAL OF MINUTES FOR DECEMBER 6, 2023 MEETING
 - 2. APPROVAL OF HELP NOW OF OSCEOLA, INC SPONSORSHIP
 - 3. APPROVAL OF MARCH FOR MEALS SPONSORSHIP

- 4. APPROVAL FOR ANNUAL RENEWAL OF HARRIS/ADVANCED INFINITY CIS SOFTWARE SUPPORT AND MAINTENANCE
- G. <u>PUBLIC HEARING</u>
- H. <u>INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)</u>
 - 1. RUNWAY TO HOPE ORGANIZATION
- I. <u>OLD BUSINESS</u>
- J. NEW BUSINESS
- K. STAFF REPORTS
 - 1. HUMAN RESOURCES SEMI-ANNUAL REPORT
- L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS
- M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

- CUSTOMER SERVICE REPORT
- 2. COPCA REPORT & SALES
- RELIABILITY REPORT
- 4. LINE EXTENSIONS
- HUMAN RESOURCES DEMOGRAPHICS
- 6. ECONOMIC DEVELOPMENT CONTRACTS
- 7. PURCHASE ORDERS
- 8. RATE COMPARISON
- 9. SPONSORSHIPS REPORT
- 10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE. IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777. EXT. 6100.