## AGENDA

## REGULAR MEETING OF THE KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, MAY 1, 2024 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. <u>MEETING CALLED TO ORDER</u>
- B. <u>PLEDGE OF ALLEGIANCE TO THE FLAG</u>
- C. <u>APPROVAL OF AGENDA</u>
- D. <u>AWARDS AND PRESENTATIONS</u>
  - 1. AMERICAN PUBLIC POWER ASSOCIATION (APPA) 2023 SAFETY AWARD OF EXCELLENCE
  - 2. AMERICAN PUBLIC POWER ASSOCIATION (APPA) DIAMOND LEVEL RELIABLE PUBLIC POWER PROVIDER (RP<sub>3</sub>) DESIGNATION
  - 3. FLORIDA MUNICIPAL ELECTRIC ASSOCIATION (FMEA) AND AMERICAN PUBLIC POWER ASSOCIATION (APPA) LINEMAN RODEO RECOGNITION
  - 4. 5-YEAR SERVICE AWARD HOWARD COE, PP OPERATIONS TECHNICIAN II, POWER SUPPLY
  - 5. 20-YEAR SERVICE AWARD EDDIE GLUC, LINE CREW SUPERVISOR, OPERATIONS
  - 6. 25-YEAR SERVICE AWARD TERRANCE FARLEY, NETWORK ENGINEERING MANAGER, INFORMATION TECHNOLOGY
  - 7. EMPLOYEE OF THE MONTH FOR MAY 2024 LARISSA HALL, CUSTOMER SERVICE SPECIALIST, CUSTOMER SERVICE
- E. <u>HEAR THE AUDIENCE</u>
- F. <u>CONSENT AGENDA</u>
  - 1. APPROVAL OF MINUTES FOR APRIL 3, 2024 BOARD MEETING
  - 2. APPROVAL OF CONTRACT AMENDMENT NO. 1 WITH 24 HOURS, INCORPORATED (AR# 21-044-CV) FOR JANITORIAL SERVICES
  - 3. APPROVAL OF CONTRACT AMENDMENT NO. 1 WITH PURVIS, GRAY AND COMPANY, LLP (RFP# 21-039-CV) FOR INDEPENDENT AUDIT SERVICES
- G. <u>PUBLIC HEARING</u>

- H. INFORMATIONAL PRESENTATION (REQUIRING NO ACTION)
  - 1. CUSTOMER SATISFACTION SURVEY RESULTS REPORT
- I. <u>OLD BUSINESS</u>
- J. <u>NEW BUSINESS</u>
  - 1. APPROVAL OF RESOLUTION #24-02 FOR THE INCREASE OF THE PROCUREMENT POLICY DOLLAR THRESHOLDS
- K. <u>STAFF REPORTS</u>
  - 1. CORPORATE COMMUNICATIONS SEMI-ANNUAL REPORT

## L. BOARD INTERVIEW SESSION

- 1. MELISSA THACKER 4:45pm
- 2. FELIX ORTIZ 5:00pm
- 3. BEVERLEY YVETTE HOWARD 5:15pm
- 4. SCOTT BRIAN GRENALD 5:30pm
- 5. JONATHAN HERNANDEZ 5:45pm
- M. <u>HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS</u>
- N. <u>ADJOURNMENT</u>

## STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

- 1. CUSTOMER SERVICE REPORT
- 2. RELIABILITY REPORT
- 3. COPCA REPORT & SALES
- 4. HUMAN RESOURCE DEMOGRAPHICS
- 5. ECONOMIC DEVELOPMENT CONTRACTS
- 6. LINE EXTENSIONS
- 7. PURCHASE ORDERS
- 8. RATE COMPARISON
- 9. SPONSORSHIPS REPORT
- 10. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUES 286:0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE. IN ACCORDANCE WITH FLORIDA STATUE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDING SHOULD CONTRACT THE OFFICE OF THE PRESIDENT, 1701 W CARROLL STREET, KISSIMMEE, FLORIDA, 34741, and (407) 933-7777, EXT. 6100.