

## **A G E N D A**

### **BOARD MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, DECEMBER 4, 2024 AT 3:30 PM, BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA**

- A. MEETING CALLED TO ORDER
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. APPROVAL OF AGENDA
- D. AWARDS AND PRESENTATIONS
  - 1. FLORIDA MUNICIPAL ELECTRIC ASSOCIATION (FMEA) BUILDING STRONG COMMUNITIES AWARD
  - 2. AMERICAN PUBLIC POWER ASSOCIATION (APPA) EXCELLENCE IN PUBLIC POWER COMMUNICATIONS AWARD
  - 3. AMERICAN PUBLIC POWER ASSOCIATION (APPA) CUSTOMER SERVICE SATISFACTION AWARD
  - 4. 5-YEAR SERVICE AWARD – CAROL AUGUSTIN, ADMINISTRATIVE ASSISTANT II, CAP, INFORMATION TECHNOLOGY
  - 5. 5-YEAR SERVICE AWARD – CASEY McCrackin, FINANCIAL ANALYST I, FINANCE & ADMINISTRATION
  - 6. 5-YEAR SERVICE AWARD – JOE BARRETO, POWER PLANT OPERATIONS SUPERVISOR, POWER SUPPLY
  - 7. 20-YEAR SERVICE AWARD – NILDA MEDINA, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
  - 8. 25-YEAR SERVICE AWARD – EDISON CABRERA, SUBSTATION ELECTRICIAN, OPERATIONS
  - 9. EMPLOYEE OF THE MONTH FOR DECEMBER 2024 – LOWELL KNOLLINGER, MANAGER OF SUPPORT SERVICE, CUSTOMER SERVICE
- E. HEAR THE AUDIENCE
- F. CONSENT AGENDA
  - 1. APPROVAL OF MINUTES FOR NOVEMBER 6, 2024 BOARD MEETING
  - 2. EDUCATION FOUNDATION OF OSCEOLA SPONSORSHIP
  - 3. HELP NOW OF OSCEOLA INC. SPONSORSHIP

4. APPROVAL OF EXPENDITURE FOR THE ANNUAL CIS INFINITY SOFTWARE MAINTENANCE AND SUPPORT SERVICES

G. PUBLIC HEARING

H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

1. THE HOPE PARTNERSHIP

I. OLD BUSINESS

J. NEW BUSINESS

1. FISCAL YEAR 2024 BUDGET AMENDMENT
2. APPROVAL OF AWARD OF IFB 24-058-RM 15KV METALCLAD CAPACITOR BANKS FOR VAN METER SUBSTATION
3. APPROVAL OF EXPENDITURE FOR WEBEX CALLING & CONTACT CENTER UPGRADE
4. APPROVAL OF KUA'S STRATEGIC GOALS FOR CALENDAR YEAR 2025

K. STAFF REPORTS

1. GRID RESILIENCY PRESENTATION
2. FINANCE & ADMINISTRATION - UNAUDITED YEAR END FINANCIAL STATEMENTS

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. COPCA REPORT & SALES
3. PENSION FUND INVESTMENT UPDATE
4. RELIABILITY REPORT
5. KUA IDENTITY THEFT PREVENTION PROGRAM POLICY ANNUAL REPORT
6. LINE EXTENSIONS
7. HUMAN RESOURCES DEMOGRAPHICS
8. ECONOMIC DEVELOPMENT CONTRACTS
9. PURCHASE ORDERS
10. RATE COMPARISON
11. SPONSORSHIPS REPORT
12. BOARD CALENDAR
13. FLORIDA PROMPT PAYMENT ACT REPORT