

# POWERING

ONE OF THE FASTEST GROWING REGIONS IN

# FLORIDA



**BE A PART OF WHAT'S NEXT!**

*Apply to be our next Vice President of Engineering and Operations*

## **NESTLED IN THE HEART OF CENTRAL FLORIDA**

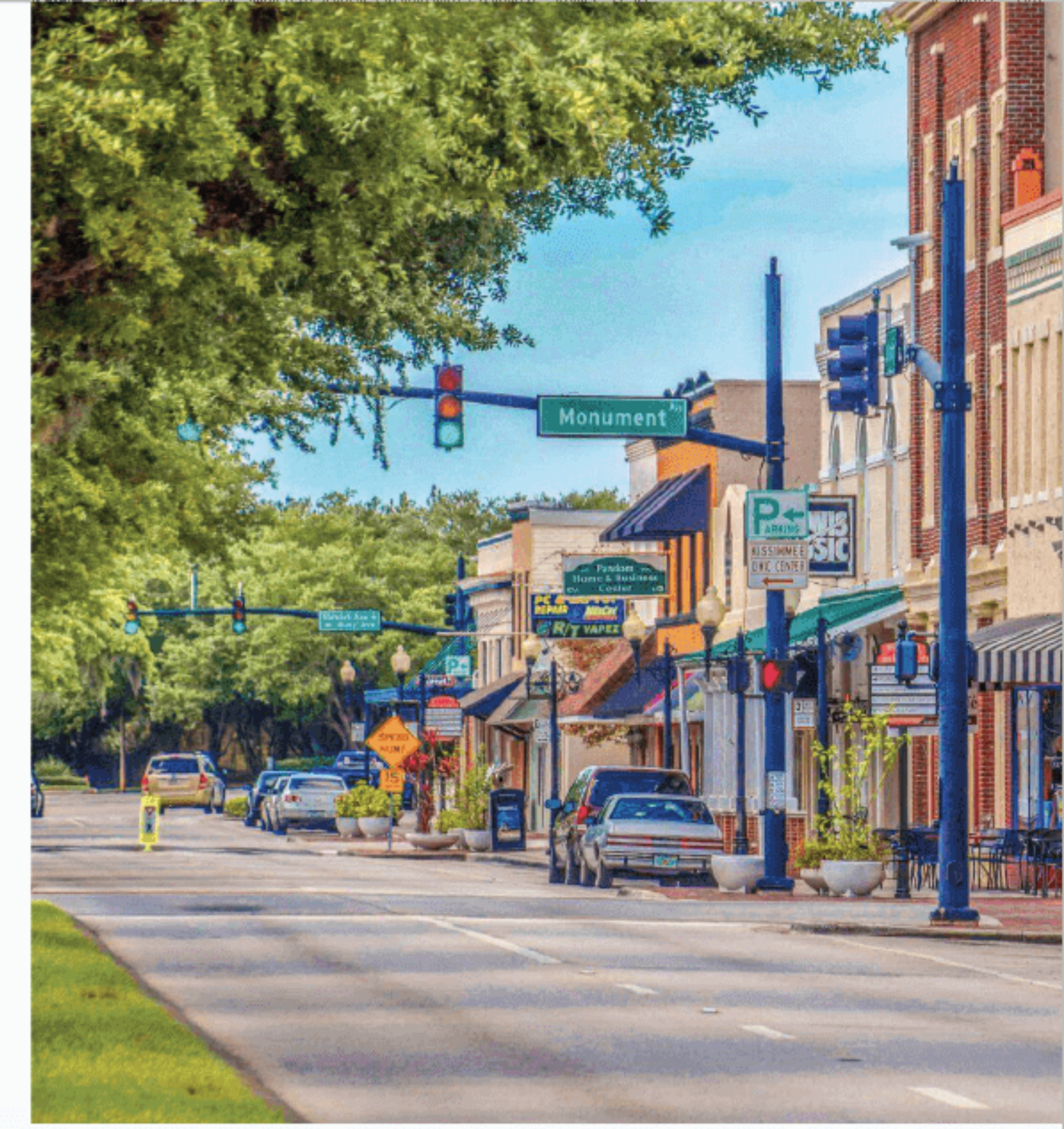
The city of Kissimmee is adjacent to picturesque lakes, ideal for fishing, kayaking, or simply soaking in the stunning sunsets. The city's vibrant lakefront park attracts exciting events and festivals, meanwhile golf enthusiasts will love the championship courses nearby, along with convenient access to the state's Space coast and Treasure coast. Nature lovers can appreciate the pristine beauty of Shingle Creek and the headwaters of the Everglades just South of the county. Whether you're strolling through historic downtown Kissimmee, with its quaint shops and eateries, or taking in the timeless tradition of the rodeo, Kissimmee is the perfect place to plant roots and build lasting memories.

## **THRIVING IN OSCEOLA COUNTY**

Kissimmee is proud to call Osceola County home, as one of the fastest-growing counties in Florida. This dynamic region is experiencing incredible growth, making it a hub of opportunity for families, professionals, and entrepreneurs alike. With its booming economy, expanding infrastructure, and commitment to innovation through ventures such as the NeoCity tech community, the Osceola County region is thriving. With NeoCity Academy leading the way as a top-tier STEM-focused school and Osceola County Schools providing unparalleled access to higher education opportunities for all students, Osceola County offers a bright future for those who call it home.

## **KUA SERVICE TERRITORY**

The majority of KUA's 85-square-mile service territory extends beyond Kissimmee's city limits, reaching diverse communities across Osceola County. With a focus on reliability, sustainability and community, KUA supports the growth and vitality of the entire region, making it a trusted partner for both residential and business energy needs.





# KISSIMMEE UTILITY AUTHORITY

KUA owns, operates, and manages the municipal electric system established by the City of Kissimmee in 1901. KUA is the sixth largest municipally-owned utility in Florida. KUA's 289 employees serve approximately 97,000 customers in Kissimmee and surrounding areas.



## **OUR MISSION**

*To provide reliable and economical services to our customers while partnering with the community and the environment.*

## **OUR VISION**

*To be the right utility, providing the right services, at the right time.*

# VICE PRESIDENT OF ENGINEERING & OPERATIONS

## **GENERAL DEFINITION OF WORK**

Executive management position reporting directly to the President & General Manager (P&GM). Executes complex professional and administrative duties that provide direction and planning for the utility's power delivery functions. Provides leadership and guidance for the overall engineering, construction, operations, and maintenance of the utility's transmission and distribution system. Ensures that all operations are efficient and that facilities are prepared to meet current and future customer demand.

The vice president will also be responsible for the managing the utility's fleet and materials management operations and will provide counsel and recommendations to the P&GM on all aspects of power delivery operations and implementation of the utility's strategic objectives. Serves as the utility's lead for storm restoration activities. Performs all other assigned duties, including ensuring compliance with applicable reliability standards. Oversees and supervises 109 overall personnel.



## **■ SCOPE OF POSITION**

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- Plans, organizes and directs all departmental activities involving the construction and maintenance of the transmission and distribution (T&D) system.
- Directs all T&D engineering functions. Manages and oversees the GIS functions.
- Manages all T&D construction projects such as substations and transmission line construction.
- Plans for and acquires easements and rights-of-ways in support of KUA T&D business and operational objectives.
- Ensures that operational safety compliance and precautions for all work crews and the public are enforced.
- Develops and administers annual budget for the department.
- Ensures and maintains a high performing workforce directing the evaluation of employees for hiring, promotion and disciplinary actions.
- Directs negotiating contracts with outside entities to obtain essential products and services competitively.
- Oversees all aspects of the utility's material management operations.
- Ensures appropriate levels of stock and inventory items to meet organizational mission objectives.
- Provides supervision, direction and technical advice for professional development and training of department staff.
- Makes presentations to internal team and external partners as directed.
- Facilitates customer delivery inquiries and complaint responses.
- May act as P&GM when required.
- Performs related tasks as required, including oversight of all applicable reliability standards.

## **■ KNOWLEDGE, SKILLS AND ABILITIES**

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- Comprehensive knowledge and demonstrated experience in the practices, methods, equipment and tools used in the design, construction and maintenance of an electric utility system.
- Thorough knowledge of occupational hazards connected with the work.
- Thorough knowledge of electric system facilities and area served.
- Ability to read and interpret contracts, designs, and specifications.
- Ability to establish and maintain effective working relationships with officials, employees and the general public/customers.
- Ability to prepare and maintain records, reports, and budgets.
- Ability to communicate effectively, both orally and in writing. Ability to lead and manage assigned personnel.
- Must have excellent skill and ability for strategic planning and problem solving.
- Must have good analytical skills.

## **EDUCATION AND EXPERIENCE**

- Bachelor's degree from an accredited four-year college or university in engineering, business administration or a related field.
- Ten years of progressive professional and supervisory experience in electric utility operations, engineering, planning, construction and maintenance of the transmission and distribution system.
- Master's degree in engineering or management/business is preferred.
- Substantial supervisory and/or management experience required.

## **SPECIAL REQUIREMENTS**

- Possession of a valid appropriate driver's license issued by the State of Florida.
- Must be able to respond to company and operational emergencies as required.



## **BENEFITS**

- Medical, Dental, Vision
- Accidental & Life Insurance
- HSA/FSA/DCA
- Employee Assistant Programs (EAP)
- Deferred Comp (457 Plan)
- Supplemental Insurances
- Wellbeing Program
- WellCents Financial Wellness Program
- Vacation
- Sick Leave

## **PENSION**

- KUA is proud to offer employees a defined benefit pension plan. An employee is partially vested after five years of service and fully vested after ten years of service. The typical retirement age is 62 and early retirement age is 55.

## **TUITION REIMBURSEMENT**

- KUA may reimburse up to 100% of the approved tuition costs incurred by an employee at an approved educational institution.

## **APPLICATION PROCESS**

To apply, please visit our careers page at <https://www.governmentjobs.com/careers/kua>. Select the Vice President of Engineering & Operations job title and click on the "Apply" link. You will need to create an account using your email address. If you need assistance you can contact Applicant Support by calling **855-524-5627**. All applications must be submitted through our online application system.

If you have a disability and require accommodations, please contact Human Resources at **(407) 933-7777 ext. 6150** or email us at [HR@kua.com](mailto:HR@kua.com).

All applications will be thoroughly reviewed and all applicants will be notified by email if they have been selected to move forward in the application and hiring process, or have not.

Thank you for your interest in employment with KUA. We are grateful that you have considered KUA for your future employment.





# ORGANIZATIONAL CHART



**BRIAN HORTON**  
PRESIDENT & GENERAL MANAGER



**CINDY HERRERA**  
VP OF HUMAN RESOURCES



**ARTHUR "GRANT" LACERTE, JR**  
GENERAL COUNSEL



**JASON TERRY**  
VP OF POWER SUPPLY



**JEF GRAY**  
VP OF INFORMATION TECHNOLOGY



**KEVIN CRAWFORD**  
VP OF FINANCE AND ADMINISTRATION



**CURRENT POSITION**  
VP OF ENGINEERING & OPERATIONS



**LETICIA RIVERA**  
EXECUTIVE ADMINISTRATOR TO PRESIDENT & GM



**RHONDA REAVES-SMITH**  
VP OF CUSTOMER SERVICE



**TIFFANY HENDERSON**  
DIRECTOR OF CORPORATE COMMUNICATIONS

**KUA.COM**

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