

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY HELD WEDNESDAY, MAY 6, 2026
AT 3:30 P.M., BRINSON BOARD ROOM, JAMES C. WELSH ADMINISTRATION BUILDING, 1701
WEST CARROLL STREET, KISSIMMEE, FLORIDA

Present were Director Manny Ortega, Director Rae Hemphill, Director Reginald Hardee, Director Melissa Thacker, Director Michele Lebron, Mayor Jackie Espinosa, President & General Manager, Brian Horton, General Counsel, Grant Lacerte and Recording Secretary, Margie Boles.

A. MEETING CALLED TO ORDER

Director Ortega called the meeting to order at 3:30 p.m.

B. PLEDGE OF ALLEGIANCE TO THE FLAG

The Board members and staff recited the Pledge of Allegiance.

C. APPROVAL OF AGENDA

ACTION: Director Hemphill made a motion, seconded by Director Thacker. Director Ortega advised the question was moved and seconded to approve the agenda.

MOTION PASSED 5 – 0

D. AWARDS AND PRESENTATIONS

1. EMPLOYEE OF THE MONTH FOR MAY 2026 – CHRISTINE "CHRISSY" REESE, ASSISTANT TO VICE PRESIDENT, CAP, CUSTOMER SERVICE

Mr. Horton congratulated Chrissy for being selected employee of the month for May 2026.

E. HEAR THE AUDIENCE

Director Ortega asked if anyone from the public would like to address the Board. In hearing none, the Board moved forward.

F. CONSENT AGENDA

ACTION: Director Thacker made a motion, seconded by Director Hardee. Director Ortega advised the question was moved and seconded to approve the consent agenda.

MOTION PASSED 5 – 0

1. APPROVAL OF MINUTES FOR APRIL 1, 2026 BOARD MEETING

G. PUBLIC HEARING - None

H. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

1. CUSTOMER SATISFACTION SURVEY RESULTS REPORT

Tiffany Henderson, Director of Corporate Communications, introduced Chris Biggs, Senior Vice President of GreatBlue Research.

Mr. Biggs provided an overview and detailed information on the following areas of survey: Ratings of KUA's organizational characteristics; Satisfaction with customer service; Satisfaction with KUA's outage notifications; Importance of and satisfaction with KUA's current self-service digital platforms; Interest in contributing to the "Good Neighbor Fund"; Awareness and importance of KUA being a community-owned electric utility; Awareness of KUA's free community events; Importance of investing in green energy initiatives; Awareness of programs and services; Comparison of findings against previous years; and Demographic profile of respondents.

Mr. Biggs reviewed the key study findings and provided considerations to strengthen future facing energy engagements; service responsiveness recovery; and energy conservation value reinforcement. Mr. Biggs shared that KUA's overall satisfaction among the residential customers is 92.6% and among the commercial customers, KUA's overall satisfaction rating is 87.1%.

I. OLD BUSINESS – None

J. NEW BUSINESS

1. APPROVAL OF AWARD FOR CONSTRUCTION CONTRACT (RFP 26-016-SN) FOR VAN METER SUBSTATION

Mark Flury, Vice President of Engineering & Operations informed the Board that staff is ready to move forward with construction of the Van Meter substation to support development in the northwest district of KUA's service territory. Staff released the Van Meter Substation Construction solicitation RFP 26-016-SN complete with drawings and specifications on February 13, 2026. Proposals from eight contracting firms were received on March 16th. A staff evaluation committee interviewed a shortlist of four firms and scored all the proposals. The top three evaluated firms were Mastec, Inc., Elite Construction of Ocala, LLC, and Terry's Electric, Inc. The staff evaluation committee recommends award of the contract to Mastec, Inc. and commencement of contract negotiations and ultimate award in order of the highest evaluated score.

ACTION: Director Thacker made a motion, seconded by Director Hardee. Chairman Ortega advised the question was moved and seconded to approve the award of a contract for construction of the new Van Meter substation to Mastec, Inc. for a not to exceed amount of \$7,750,366.00 (includes 15% contingency), contingent on negotiation of satisfactory contract terms, authorizing staff to move forward to the next highest evaluated bidder in the event negotiations with Mastec, Inc. are not successful, and authorize the President and General Manager to execute all necessary contract documents.

MOTION PASSED 5 – 0

K. STAFF REPORTS

1. OPERATIONS SEMI-ANNUAL REPORT

Mr. Flury provided an overview on the following items: reliability metrics; aged underground cable replacement; equipment changeouts; Van Meter Substation; Marydia to Taft Transmission Line Pole Installation and Reconductor; GIS Utility Network Conversion Project; FMEA Rodeo; and storm preparation.

At this time, Director Ortega called a 5-minute recess.

Director Ortega called the meeting to order at 4:30 p.m.

L. BOARD INTERVIEW SESSION

At 4:30 p.m., Mr. Lacerte introduced the first candidate, Richard Herr. Mr. Horton thanked him for his interest and introduced him to the Board. Mr. Horton asked Mr. Herr if he had any questions; in having none, Mr. Horton began the interview.

Mr. Herr shared that he has a passion for his community and feels he can serve the community while on the board.

The interview ended at 4:45 p.m. The Board thanked Mr. Herr for his interest.

At 4:49 p.m., Mr. Lacerte introduced, Steven Rosario. Mr. Horton thanked him for his interest and introduced him to the Board. Mr. Horton asked Mr. Rosario if he had any

questions; in having none, Mr. Horton began the interview. The interview session ended at 5:02 p.m. Mayor Espinosa shared for the record that while she is a member of the KUA Board as an Ex-Officio, she does not get to vote. Mr. Horton advised that once the interviews are done, three names will be selected to send to the City Commission for consideration.

At 5:07 p.m., Mr. Lacerte introduced, Javin Lopez. Mr. Horton thanked him for his interest and introduced him to the Board. Mr. Horton asked Mr. Lopez if he had any questions; in having none, Mr. Horton began the interview. The interview session ended at 5:24 p.m. Director Thacker commented she wanted to make Mr. Lopez aware that he may have to step down from the Planning Advisory Board should he get selected and appointed as the new board member as it presents a conflict. Mayor Espinosa advised that while she is a member of the KUA Board as an Ex-Officio, she does not get to vote. She shared that when there was an opening on the Planning Advisory Board, she nominated Mr. Lopez. She does not know Mr. Lopez; however, in researching she was able to see his involvement in the community and commitment to excellence. Mr. Horton advised that once all the interviews are done, three names will be selected to send to the City Commission for their consideration and they will appoint the new board member.

At 5:26 p.m., Mr. Lacerte introduced, Jordan White. Mr. Horton thanked him for his interest. Mr. Horton asked Mr. White if he had any questions; in having none, Mr. Horton began the interview. The interview session ended at 5:43 p.m. The Board thanked Mr. White for his time. Mr. Horton advised that once all the interviews are done, three names will be selected to send to the City Commission for their consideration and they will appoint the new board member.

At 5:46 p.m., Mr. Lacerte introduced, Belinda Kirkegard. Ms. Kirkegard introduced herself to the Board. Mr. Horton asked Ms. Kirkegard if she had any questions; in having none, Mr. Horton began the interview. The interview session ended at 6:05 p.m. The Board thanked Ms. Kirkegard for her time. Mayor Espinosa advised that while she is a member of the KUA Board as an Ex-Officio, she does not get to vote; however, will vote once this item is at the City Commission level. Mr. Horton advised that once all the interviews are done, three names will be selected to send to the City Commission for their consideration and they will appoint the new board member.

At 6:05 p.m., Ms. Gonzalez introduced, William Zak. Mr. Horton thanked him for his interest and introduced him to the Board. Mr. Horton asked if he had any questions; in having none, Mr. Horton began the interview. The interview session ended at 6:20 p.m. The Board thanked Mr. Zak for his time. Mr. Horton advised that once all the interviews are done, three names will be selected to send to the City Commission for their consideration and they will appoint the new board member.

At 6:21 p.m., Ms. Gonzalez introduced, Adam Adamski. Mr. Horton thanked him for his interest and introduced him to the Board. Mr. Horton asked Mr. Adamski if he had any questions; in having none, Mr. Horton began the interview. The interview session ended at 6:41 p.m. The Board thanked Mr. Adamski for his time. Mr. Horton advised that once all the interviews are done, three names will be selected to send to the City Commission for their consideration and they will appoint the new board member.

Mr. Horton advised this concludes the interview portion. Director Ortega asked each board member to provide three names which will be entered into a spreadsheet and at the end, will see if there is a consensus of which names to send to the City Commission.

It was the consensus of the Board to send the following three names to the City Commission for their consideration: Adam Adamski, Javin Lopez and Jordan White.

ACTION: Director Thacker made a motion, seconded by Director Hardee. Chairman Ortega advised the question was moved and seconded to submit the following three names to the City of Kissimmee Commission for their consideration at their upcoming Commission meeting on June 2, 2026: Adam Adamski, Javin Lopez, and Jordan White.

MOTION PASSED 5 – 0

Mr. Horton informed the board that staff may need to confirm that Mr. Adamski's address is within the service territory and outside of the city limits. Mayor Espinosa stated the City Commission would confirm.

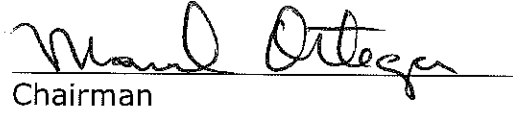
M. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

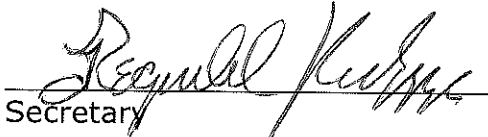
Mr. Horton shared that the interview process went very well.

The Board thanked staff for a great meeting and wished all a Happy Mother's Day.

N. ADJOURNMENT

Director Ortega adjourned the meeting at 6:56 p.m.


Chairman


Secretary