ELECTRIC SERVICE RATES OVERVIEW

UPDATED NOVEMBER 1, 2026

KUA KISSIMMEE UTILITY AUTHORITY



RESIDENTIAL SERVICES (RS)

EFFECTIVE MAY 1, 2023

AVAILABILITY - Available exclusively to residential customers for residential use within the service area of the Kissimmee Utility Authority.

APPLICABILITY - Applicable for service in private residences and individually metered apartments used as private residences.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE - *Customer Charge Per Month*

Single Phase $10.17

Three Phase $11.08

Energy Charge Per kWh
Under 1,000 kWh $0.12310
Above 1,000 kWh $0.13575

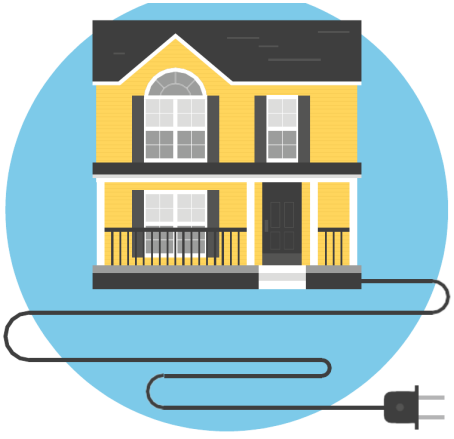
PLUS APPROPRIATE GROSS RECEIPTS TAXES.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as 11.06 mils, $0.01106, per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND PUBLIC SERVICE TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax on all accounts within the corporate limits of the City of Kissimmee or other incorporated cities within Osceola County and to the County Public Service Tax on all accounts outside the corporate limits of incorporated cities within Osceola County. This charge does not apply to amounts of fuel above a cost of $0.010301 per kWh.



GENERAL SERVICE (GS)

EFFECTIVE NOVEMBER 1, 2026

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption does NOT exceed 5,000 kWh per month for two (2) consecutive months and whose measured demand is less than 50 kW in the same period. Also available to sports or athletic fields operated by organizations which are non-commercial in nature whose energy consumption has exceeded 5,000 kWh per month.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE - *Customer Charge per month $11.36*

Energy Charge per kWh $0.13765

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

TERMS AND CONDITIONS - When a customer's consumption approaches 5,000 kWh per month, a demand meter may be installed. When the customer's consumption exceeds 5,000 kWh per month and demand exceeds 50 kW for 2 consecutive months, the customer will be transferred to the General Service Demand rate. However, if consumption exceeds 5,000 kWh but demand is less than 50 kW, the customer has the option to request billing at the General Service Demand rate.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as 11.06 mils, $0.01106, per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND PUBLIC SERVICE TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax on all accounts within the corporate limits of the City of Kissimmee or other incorporated cities within Osceola County and to the County Public Service Tax on all accounts outside the corporate limits of incorporated cities within Osceola County. This charge does NOT apply to amounts of fuel above a cost of $0.010301 per kWh.



GENERAL SERVICE DEMAND (GSD)

EFFECTIVE NOVEMBER 1, 2026

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption has exceeded 5,000 kWh per month and demand is 50 kW or more, but less than 500 kW for 2 consecutive months. Optionally available on request if consumption exceeds 5,000 kWh and measured demand is less than 50 kW.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE - *Customer Charge per month $56.93*

Energy Charge per kWh $0.10399

Demand Charge per kW $9.11

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

BILLING DEMAND - The maximum FIFTEEN (15) minute demand in the monthly billing period.

TERMS AND CONDITIONS - When a customer's consumption exceeds 5,000 kWh and demand exceeds 50 kW per month for 2 consecutive months, the customer will be billed on this GENERAL SERVICE DEMAND Rate (GSD). Customers placed on this rate by the utility must remain on this rate until there are less than 2 readings of 5,000 kWh or greater, with demand readings of 50 kW or greater, in a 12 month period ending with the current billing period. Customers requesting service on this rate schedule must remain on this rate schedule for a minimum of 12 consecutive months.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as 11.06 mils, $0.01106, per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND PUBLIC SERVICE TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax on all accounts within the corporate limits of the City of Kissimmee or other incorporated cities within Osceola County and to the County Public Service Tax on all accounts outside the corporate limits of incorporated cities within Osceola County. This charge does NOT apply to the fuel charges above a cost of $0.010301 per kWh.

GENERAL SERVICE TIME OF USE (GSDT)

EFFECTIVE NOVEMBER 1, 2026

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption has exceeded 5,000 kWh per month for 2 consecutive months.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE - *Customer Charge per month $56.93*

Energy Charge per kWh $0.10399

Demand Charge per kW $9.11

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

PERIODS -

Summer	April through October inclusive
On Peak	Weekdays 11:00 a.m. to 8:00 p.m.
Off Peak	Weekdays 8:00 p.m. to 11:00 a.m. and ALL day Saturday and Sunday
Winter	November through March inclusive
On Peak	Weekdays 6:00 a.m. to 11:00 a.m.
Off Peak	Weekdays 11:00 a.m. to 6:00 a.m. and ALL day Saturday and Sunday.

BILLING DEMAND - The greater of the following during the monthly billing period: (a) maximum 15 minute demand occurring during ON PEAK periods, or (b) 50% of the maximum 15 minute demand occurring during OFF PEAK periods.

TERMS AND CONDITIONS - Customer agrees to pay for the installation of metering for this service and must remain on this rate schedule a minimum of 12 consecutive months.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as 11.06 mils, $0.01106, per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND PUBLIC SERVICE TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax on all accounts within the corporate limits of the City of Kissimmee or other incorporated cities within Osceola County and to the County Public Service Tax on all accounts outside the corporate limits of incorporated cities within Osceola County. This charge does not apply to the fuel charges above a cost of $0.010301 per kWh.

GENERAL SERVICE LARGE DEMAND (GSLD)

EFFECTIVE MAY 1, 2023

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer for light and power purposes, other than Residential, where the measured monthly demand is 500 kW or more for 2 or more months out of the 12 consecutive months ending with the current billing period. Also, optionally available to any other customer who agrees to pay for service under this rate schedule for a minimum initial term of 12 consecutive months.

CHARACTER OF SERVICE - Three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE - *Customer Charge per month $57.12*

Energy Charge per kWh $0.09309

Demand Charge per kW $12.16

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

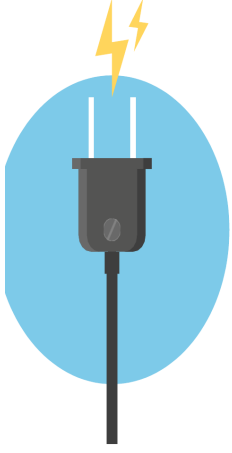
BILLING DEMAND - The maximum 15 minute demand occurring in the monthly billing period may be adjusted for the power factor, but not less than 75 percent of the highest such billing demand established during the preceding 11 month period, and in no event less than 300 kW.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as 11.06 mils, $0.01106, per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND PUBLIC SERVICE TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax on all accounts within the corporate limits of the City of Kissimmee or other incorporated cities within Osceola County and to the County Public Service Tax on all accounts outside the corporate limits of incorporated cities within Osceola County. This charge does NOT apply to the fuel charges above a cost of $0.010301 per kWh.



BILLING INFORMATION

EFFECTIVE JANUARY 1, 2026

Residential Service deposits will be the greater of two times the average monthly billing for that residence or $340.00 minimum. Call for information on commercial deposits. The first bill includes a one-time $15 KUA Service Charge and a $20 COK Sanitation Service Charge, where applicable. Bills are considered delinquent 18 days from the bill date, and a delinquent notice is mailed or emailed. If payment is not received by the delinquent notice due date, the utility will begin the disconnection process.

Customers will see two payment levels on the bill. One level is the amount of the bill if paid on or before the delinquent date. The second is five percent (5%) more for payments made after the due date.

Additional deposits can be required if the account has two forced collections in 12 months, if service is disconnected for nonpayment, checks have been returned by the bank for insufficient funds, the customer has write off accounts, the customer has filed bankruptcy (consistent with any court order), or tampering/ current diversion is found. Deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer.

SCHEDULE OF FEES - Initiation of service, Transfer of service or vacation turn on: $15; Nonpayment disconnect at meter: $35, at pole/transformer: $100; Field Trip to a location: $100; an additional fee of $100 will apply for same day service if paid after 5 p.m.; Returned Check Fee: $30. Advanced Metering Infrastructure (AMI) opt-out meter reading: $15 monthly.

PAYMENTS - Utility bills may be paid at any time online at www.kua.com; through an automated phone system; at all local Amscot Financial locations; and via bank and credit card drafting. In addition, bill payments are accepted at the Customer Service Center at 1701 W. Carroll Street and over the phone with KUA from 7 a.m. to 6 p.m., Monday through Friday (except for holidays). For convenience, a drive-up payment depository is located at the entrance to the Carroll Street facility for after-hours payments and may take up to two business days for processing.

CUSTOMER CHARGE - The Customer Charge is a flat monthly administrative charge that covers certain basic costs of providing service. This fee applies whether or not electricity is consumed. The charge covers the cost of processing and printing your monthly bill, meter reading functions, and staffing of our Customer Service Center.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as 11.06 mils, $0.01106, per kWh.

COPCA - The Cost of Power and Conservation Adjustment (COPCA), includes the Cost of Power Adjustment and Energy Conservation Cost Recovery.

NET METERING

EFFECTIVE JANUARY 1, 2026

SCHEDULE - NM-1

AVAILABLE - Entire Service Area

APPLICABLE - This schedule is applicable to a customer who:

1. Takes retail service from KUA under an otherwise applicable rate schedule at their premises.
2. Owns a renewable generating facility with a generating capacity that does not exceed 2 megawatts (2 MW) that is located on the customer's premises and that is primarily intended to offset part or all of customer's own electric requirements. This schedule also applies to a lessee that is the KUA account-holder of a premises described herein.
3. Is interconnected and operates in parallel with KUA's electric distribution system;
4. Provides KUA with an executed Standard Interconnection Agreement for Customer-Owned Renewable Generation and an executed Tri-Party Net Metering Power Purchase Agreement by and between Florida Municipal Power Agency (FMPA) and KUA.

MONTHLY RATE - All rates charged under this schedule will be in accordance with the customer's otherwise applicable rate schedule. A Customer served under this schedule is responsible for all charges from its otherwise applicable rate schedule including monthly minimum charges, customer charges, meter charges, facilities charges, demand charges and surcharges. Charges for energy (kWh) supplied by KUA will be based on the net metered usage in accordance with Billing (see below).

METERING - Energy metering under this schedule shall be accomplished by separately registering the flow of electricity both (1) from the KUA to Customer; and (2) excess energy generated by Customer and delivered to KUA's electric system. Such metering equipment shall be installed at the point of delivery at the expense of KUA.
Any additional meter or meters installed as necessary to measure total renewable electricity generated by the Customer for the purposes of receiving Renewable Energy Certificates (or similarly titled credits for renewable energy electricity generated) shall be installed at the expense of the customer, unless determined otherwise during negotiations for the sale of the customer's credits to FMPA. Meter readings shall be taken monthly on the same cycle as required under the otherwise applicable rate schedule.

BILLING - Customer shall be billed for its consumption and export of excess energy as follows:

a) Customer shall be billed for the total amount of electric power and energy delivered to Customer by KUA in accordance with the otherwise applicable rate schedule.

b) Electric energy from the Customer Renewable Generation System shall first be used to serve the Customer's own load and offset the Customer's demand for KUA electricity. Any kWh of electric energy produced by the Customer-Owned renewable generation system that is not consumed by the Customer's own load and is delivered to the KUA system shall be deemed as "excess customer-owned renewable generation." Excess Customer-Owned renewable generation shall be purchased in the form of a credit on the Customer's monthly energy consumption bill.

c) Each billing cycle, Customer shall be credited for the total amount of excess electricity generated by the customer-owned renewable generation that is delivered to KUA's electric system during the previous billing cycle. The credit shall be determined in accordance with the Tri-Party Net Metering Power Purchase Agreement.

d) KUA offers a demand credit to net metering customers which recognizes their contribution towards lowering KUA's billed coincident peak. The demand credit is outside of the Tri-Party Agreement.

   i. Customer locations which are not in a grandfathered status described in paragraph d)ii. shall receive Kissimmee Utility Authority's avoided cost rate, as determined by the Kissimmee Utility Authority, multiplied times the kWh returned to the grid at that location. This amount is credited on the customer's subsequent bill.

   ii. Customer locations that were receiving service under this tariff or have submitted all KUA required documents for application, complete and signed by the customer of record, along with an active permit (building permit with a solar designation or a solar permit) by May 31, 2023, shall be grandfathered. For these grandfathered customer locations, the demand credit is determined using an average class load factor applied towards the kWh returned to the grid to estimate the associated demand. This demand returned is credited to the customer at KUA's invoiced demand rate and is credited on the customer's subsequent bill. The demand credit as described in this paragraph d)ii. for grandfathered customer locations will continue until the earlier of transfer of ownership of the location receiving service under this tariff or October 31, 2028.

e) In the event that a given monthly credit for excess customer-owned renewable generation exceeds the total billed amount for Customer's consumption in any corresponding month, then the excess credit shall be applied to the Customer's subsequent bill. Excess credits produced pursuant to the preceding sentence shall accumulate and be used to offset Customer's energy consumption bill at the premises in accordance with the Kissimmee Utility Authority's Net Metering Tariff.

f) In the event that a Customer closes an account, any of the Customer's unused credits shall be paid by KUA.

g) Regardless of whether any excess energy is delivered to KUA's electric system in a given billing cycle, Customer shall be required to pay the greater of: (1) the minimum charge as stated in the otherwise applicable rate schedule; or (2) the applicable customer charge plus the applicable demand charge for the maximum measured demand during the billing period in accordance with provisions of the otherwise applicable rate schedule.

h) Customer acknowledges that its provision of electricity to KUA hereunder is on a first-offered first-accepted basis and subject to diminution and/or rejection in the event the total amount of electricity delivered to KUA pursuant to this Schedule, from all participating KUA customers, exceeds 2.5 percent (%) of the aggregate customer peak demand on KUA's electric system.

FEES: The customer shall be required to pay the following fees for the review and processing of the application as follows. Fees may be adjusted annually.

Tier 1 – 10 kW or less; No fee

Tier 2 – greater than 10 kW and less than or equal to 100 kW; $320.00

Tier 3 – greater than 100 kW and less than or equal to 2 MW; $470

RIDER - COMMUNITY SOLAR RATE (CSR)

EFFECTIVE JANUARY 1, 2026

AVAILABILITY - Available anywhere within the service area of the Kissimmee Utility Authority. This rider will be closed to further subscription when solar resources have been subscribed or retired or at the discretion of Kissimmee Utility Authority. In the event any previously subscribed energy becomes available due to the forfeiture by a prior subscriber, any such energy may be offered first to any customers remaining on the wait list, followed by an offering to the remainder of eligible customers at the discretion of Kissimmee Utility Authority. Current subscriptions will be reduced or eliminated when existing solar resources are insufficient for any reason.

APPLICABILITY - This rider is applicable on a voluntary basis to customers receiving service under rate schedules RS, GS, GSD, and GSLD that meet the special provisions of this rider.

CHARACTER OF SERVICE - Customers have the option of subscribing at 4 levels of monthly energy participation: 25%, 50%, 75%, and 100%.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

The subscribing customer's otherwise applicable rate schedule for electric service will apply to calculate the bill for the billing period, but shall be adjusted under this rider as follows:

[Solar Energy Surcharge] x [Consumption] x [% Subscription]

The Solar Energy Surcharge shall equal the difference between the monthly energy rate billed to Kissimmee Utility Authority by the Florida Municipal Power Agency All-Requirements Project and the actual monthly cost of the solar energy. Note: the surcharge could calculate to be negative.

SPECIAL PROVISIONS -

1. Customers who have required payment arrangements are not eligible.
2. Participants must remain enrolled for at least one billing period and may cancel thereafter with 30 days notice. Customers will not be eligible to participate again for a period of one year and then only if available.

SCHEDULE OF FEES

EFFECTIVE JANUARY 1, 2026

SERVICE	FEE
Initiation, transfer of service or vacation turn-on	$15.00
Field Trip	$100.00; an additional fee of $100 will be assessed for same day service if paid after 5 p.m. and if available
Residential Service Deposits to initiate service *(due up front)*	Minimum of $340.00, actual deposit based on two times the 12-month average bill for that residence (if the information is available).
Residential Service Deposit Adjustments	Additional deposits can be required if account has two forced collections, is disconnected for nonpayment, checks have been returned by the bank for insufficient funds, the customer has write off accounts, the customer has filed bankruptcy (consistent with any court order), or tampering/current diversion is found.
Residential Deposit Refunds	Residential deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer. Deposits received prior to May 1, 2010 shall be governed by the previous tariff. If additional deposits are assessed after May 1, 2010, the entire deposit will be subject to the new tariff.
Commercial Service Deposits to initiate service *(due up front)*	Minimum of $100.00, actual deposit is two times the average monthly billing for service at that location of same business type (when this information is available). Deposit will be estimated if information not available. All commercial deposits will be re-evaluated and adjusted following six months of service.
Commercial Deposit Refunds	Commercial deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer.
Temporary electrical service for residential construction deposit	$20.00
Temporary electrical service for commercial construction deposit	$100.00
Disconnection at the meter for non-pay	$35.00
Disconnection for non-pay at the pole or transformer	$100.00

SCHEDULE OF FEES *(continued)*

EFFECTIVE JANUARY 1, 2026

SERVICE	FEE
Tampering (in addition to disconnection fee, time and materials for all investigation, damage, and resolution)	$150.00
Meter Test	$50.00 for tests requested by the customer unless they are found to be defective or have been tested within the last year.
Residential and Commercial Energy Audits	No Charge
Returned Checks	$30.00
Advanced Metering Infrastructure (AMI) opt-out	$15 monthly meter reading fee One time installation fee. No charge on initial deployment or subsequent swap out as long as inventory supports; $100 thereafter.

RESIDENTIAL CASH DEPOSIT ALTERNATIVES	COMMERCIAL CASH DEPOSIT ALTERNATIVES
Satisfactory credit history through credit check initiated by KUA	Irrevocable Letter of Credit from the bank for the deposit amount
Guarantee – customer may have their account guaranteed by another residential KUA customer with a satisfactory payment history as described above.	Assigned Certificate of Deposit for the deposit amount
	Surety Bond for the deposit amount



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