SCHEDULE OF FEES

EFFECTIVE JANUARY 1, 2026

SERVICE	FEE
Initiation, transfer of service or vacation turn-on	$15.00
Field Trip	$100.00; an additional fee of $100 will be assessed for same day service if paid after 5 p.m. and if available
Residential Service Deposits to initiate service *(due up front)*	Minimum of $340.00, actual deposit based on two times the 12-month average bill for that residence (if the information is available).
Residential Service Deposit Adjustments	Additional deposits can be required if account has two forced collections, is disconnected for nonpayment, checks have been returned by the bank for insufficient funds, the customer has write off accounts, the customer has filed bankruptcy (consistent with any court order), or tampering/current diversion is found.
Residential Deposit Refunds	Residential deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer. Deposits received prior to May 1, 2010 shall be governed by the previous tariff. If additional deposits are assessed after May 1, 2010, the entire deposit will be subject to the new tariff.
Commercial Service Deposits to initiate service *(due up front)*	Minimum of $100.00, actual deposit is two times the average monthly billing for service at that location of same business type (when this information is available). Deposit will be estimated if information not available. All commercial deposits will be re-evaluated and adjusted following six months of service.
Commercial Deposit Refunds	Commercial deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer.
Temporary electrical service for residential construction deposit	$20.00
Temporary electrical service for commercial construction deposit	$100.00
Disconnection at the meter for non-pay	$35.00
Disconnection for non-pay at the pole or transformer	$100.00

SCHEDULE OF FEES *(continued)*

EFFECTIVE JANUARY 1, 2026

SERVICE	FEE
Tampering (in addition to disconnection fee, time and materials for all investigation, damage, and resolution)	$150.00
Meter Test	$50.00 for tests requested by the customer unless they are found to be defective or have been tested within the last year.
Residential and Commercial Energy Audits	No Charge
Returned Checks	$30.00
Advanced Metering Infrastructure (AMI) opt-out	$15 monthly meter reading fee One time installation fee. No charge on initial deployment or subsequent swap out as long as inventory supports; $100 thereafter.

RESIDENTIAL CASH DEPOSIT ALTERNATIVES	COMMERCIAL CASH DEPOSIT ALTERNATIVES
Satisfactory credit history through credit check initiated by KUA	Irrevocable Letter of Credit from the bank for the deposit amount
Guarantee – customer may have their account guaranteed by another residential KUA customer with a satisfactory payment history as described above.	Assigned Certificate of Deposit for the deposit amount
	Surety Bond for the deposit amount



1701 W. CARROLL STREET • KISSIMMEE, FLORIDA 34741
(407) 933-7777 • WWW.KUA.COM