## AGENDA

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JANUARY 5, 2011 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. <u>MEETING CALLED TO ORDER</u>
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. <u>AWARDS AND PRESENTATIONS</u>
  - 1. 5-YEAR SERVICE AWARD IRENE ACOSTA, CUSTOMER SERVICE REPRESENTATIVE II. CUSTOMER SERVICE
  - 2. 5-YEAR SERVICE AWARD CLARIMAR DIAZ-GONZALEZ, LEAD COLLECTION CSR, CUSTOMER SERVICE
  - 3. 20-YEAR SERVICE AWARD DANIEL HERNANDEZ, LINEMAN FIRST CLASS, ENGINEERING & OPERATIONS
  - 4. 20-YEAR SERVICE AWARD BILL FISHER, ENGINEERING TECHNICIAN, ENGINEERING & OPERATIONS
  - 5. EMPLOYEE OF THE MONTH FOR JANUARY 2011 TOM MALONEY, PP MECHANIC / OPERATOR, POWER SUPPLY
  - 6. EMPLOYEE OF THE YEAR FOR 2010 HENRY KURNICK, ENGINEERING TECHNICIAN, ENGINEERING & OPERATIONS
- D. HEAR THE AUDIENCE
- E. CONSENT AGENDA
  - APPROVAL OF MINUTES FOR DECEMBER 8, 2010 REGULAR MEETING
  - 2. CIS INFINITY MAINTENANCE SUPPORT
- F. PUBLIC HEARING None
- G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)
  - 1. AUDITED FINANCIAL REPORT

- H. OLD BUSINESS None
- I. NEW BUSINESS
  - 1. AUDIT COMMITTEE
- J. STAFF REPORTS
  - 1. ENGINEERING & OPERATIONS QUARTERLY REPORT
  - 2. SYSTEM COMPLIANCE & OPERATIONS SEMI-ANNUAL REPORT
- K. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS
- L. <u>ADJOURNMENT</u>

## STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

- 1. LIEN ASSESSMENT PROCEDURES
- 2. CUSTOMER SERVICE REPORT
- 3. RELIABILITY REPORT
- 4. COPCA
- 5. LINE EXTENSIONS
- PURCHASE ORDERS
- RATE COMPARISON
- 8. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 1100.