

# **A G E N D A**

REGULAR & SPECIAL MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, MARCH 6, 2013, 3:30 PM IN THE BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. 5-YEAR SERVICE AWARD – NICHOLAS BRIGHT, SENIOR REVENUE PROTECTION SPECIALIST, CUSTOMER SERVICE
2. 5-YEAR SERVICE AWARD – SUSAN POSTANS, VICE PRESIDENT OF CUSTOMER SERVICE
3. 10-YEAR SERVICE AWARD – MARILYN KARL, TELLER II, FINANCE & RISK MANAGEMENT
4. EMPLOYEE OF THE MONTH FOR MARCH 2013 – JORGE URREA, FIELD SERVICE SPECIALIST, CUSTOMER SERVICE

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR FEBRUARY 6, 2013 REGULAR MEETING
2. MICROSOFT SOFTWARE ASSURANCE AGREEMENT

F. PUBLIC HEARING

G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

H. OLD BUSINESS

1. REVIEW OF ACCESS OSCEOLA SURVEY RESULTS

I. NEW BUSINESS

J. STAFF REPORTS

1. QUARTERLY FINANCIAL REPORT
2. FMPA OPEN ACCESS TRANSMISSION TARIFF PRESENTATION
3. LOCAL VENDOR PREFERENCE POLICY

K. PRELIMINARY BUDGET DIRECTION

1. INTRODUCTION – JAMES C. WELSH, PRESIDENT & GENERAL MANAGER
2. FINANCIAL OVERVIEW – JOE HOSTETLER, VICE PRESIDENT, FINANCE & RISK MANAGEMENT
3. HUMAN RESOURCES OVERVIEW – WILBUR HILL, VICE PRESIDENT, HUMAN RESOURCES
4. DEPARTMENTAL OVERVIEW – PERSONNEL & CAPITAL
  - a. POWER SUPPLY – LARRY MATTERN
  - b. INFORMATION TECHNOLOGY AND ISP – JEF GRAY
  - c. SYSTEM COMPLIANCE & OPERATIONS – GREG WOESSNER
  - d. ENGINEERING & OPERATIONS – KEN DAVIS
  - e. CUSTOMER SERVICE – SUSAN POSTANS
  - f. FINANCE & RISK MANAGEMENT AND EXECUTIVE – JOE HOSTETLER
  - g. HUMAN RESOURCES – WILBUR HILL & CHRIS GENT

L. OTHER

M. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

N. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. ECONOMIC DEVELOPMENT CONTRACTS
4. LINE EXTENSIONS
5. PURCHASE ORDERS
6. RATE COMPARISON
7. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.