

## **A G E N D A**

COMBINED REGULAR & SPECIAL MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JUNE 5, 2013 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. 5-YEAR SERVICE AWARD – WALLACE WHITING, PP OPERATOR/MECHANIC, POWER SUPPLY
2. 5-YEAR SERVICE AWARD – STEPHEN DASILVA, PP OPERATOR/MECHANIC, POWER SUPPLY
3. 15-YEAR SERVICE AWARD – JEFF BILLER, FIELD SERVICE SPECIALIST, CUSTOMER SERVICE
4. EMPLOYEE OF THE MONTH FOR JUNE 2013 – DAVID WOLFE, LINEMAN FIRST CLASS, ENGINEERING & OPERATIONS
5. 2013 CALENDAR CONTEST WINNER RECOGNITION – OMAR E. BERRIOS, FREEDOMLAND CHRISTIAN ACADEMY

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR MAY 1, 2013 REGULAR & SPECIAL MEETING

F. PUBLIC HEARING

G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

1. 2013 CUSTOMER SATISFACTION SURVEY RESULTS

H. OLD BUSINESS

I. NEW BUSINESS

1. RESOLUTION #13-03 - PENSION RESOLUTION CHANGES

J. STAFF REPORTS

2. QUARTERLY FINANCIAL REPORT
3. E-BILL PRESENTATION
4. DDD PRESENTATION

K. BUDGET REVIEW

1. INTRODUCTION – JAMES C. WELSH, PRESIDENT & GENERAL MANAGER
2. FINANCIAL OVERVIEW – JOE HOSTETLER, VICE PRESIDENT, FINANCE & RISK MANAGEMENT
3. HUMAN RESOURCES OVERVIEW – WILBUR HILL, VICE PRESIDENT, HUMAN RESOURCES
4. DEPARTMENTAL BUDGETS
  - a. POWER SUPPLY – LARRY MATTERN
  - b. INFORMATION TECHNOLOGY – JEF GRAY
  - c. SYSTEM COMPLIANCE & OPERATIONS – GREG WOESSNER
  - d. ENGINEERING & OPERATIONS – KEN DAVIS
  - e. CUSTOMER SERVICE – SUSAN POSTANS
  - f. FINANCE & RISK MANAGEMENT AND EXECUTIVE – JOE HOSTETLER
  - g. HUMAN RESOURCES – WILBUR HILL

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. ECONOMIC DEVELOPMENT CONTRACTS
4. LINE EXTENSIONS
5. PURCHASE ORDERS
6. RATE COMPARISON
7. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KJA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.