

## AGENDA

REGULAR & SPECIAL MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, MARCH 7, 2011, 3:30 PM IN THE BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. 5-YEAR SERVICE AWARD – MARGARITA COSTAS, TREASURY ANALYST, FINANCE & RISK MANAGEMENT
2. 5-YEAR SERVICE AWARD – CLARIBEL MARRERO, TELLER I, FINANCE & RISK MANAGEMENT
3. 5-YEAR SERVICE AWARD – SHABELLA PEREZ, CUSTOMER SERVICE REPRESENTATIVE I, CUSTOMER SERVICE
4. 10-YEAR SERVICE AWARD – BARNEY THOMPSON, LINEMAN, ENGINEERING & OPERATIONS
5. 15-YEAR SERVICE AWARD – RUTH LENTZ, MANAGER OF ACCOUNTING, FINANCE & RISK MANAGEMENT
6. 30-YEAR SERVICE AWARD – EDDIE BUCKMAN, GIS TECHNICIAN, ENGINEERING & OPERATIONS
7. EMPLOYEE OF THE MONTH FOR MARCH – STEVEN OXENRIDER, FIELD SERVICE SPECIALIST, CUSTOMER SERVICE
8. 2012 CALENDAR CONTEST WINNER RECOGNITION  
*(Brief recess for unveiling winner recognition in front of building)*

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR FEBRUARY 8, 2012 REGULAR MEETING
2. FOUNDATION FOR OSCEOLA EDUCATION SPONSORSHIP

3. IFB #006-12 55 FT HYDRAULIC AERIAL DEVICE

F. PUBLIC HEARING

G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)

H. OLD BUSINESS

I. NEW BUSINESS

1. SCHEDULE FOR BOARD MEMBER RECRUITMENT FOR TERM BEGINNING OCTOBER 1, 2012

J. STAFF REPORTS

1. QUARTERLY FINANCIAL REPORT
2. SEMI ANNUAL REPORT ON INFORMATION TECHNOLOGY PROJECTS

K. PRELIMINARY BUDGET DIRECTION

1. INTRODUCTION – JAMES C. WELSH, PRESIDENT & GENERAL MANAGER
2. FINANCIAL OVERVIEW – JOE HOSTETLER, VICE PRESIDENT, FINANCE & RISK MANAGEMENT
3. HUMAN RESOURCES OVERVIEW – WILBUR HILL, VICE PRESIDENT, HUMAN RESOURCES
4. DEPARTMENTAL OVERVIEW – PERSONNEL & CAPITAL
  - a. POWER SUPPLY – LARRY MATTERN
  - b. INFORMATION TECHNOLOGY AND ISP – JEF GRAY
  - c. SYSTEM COMPLIANCE & OPERATIONS – GREG WOESSNER
  - d. ENGINEERING & OPERATIONS – KEN DAVIS
  - e. CUSTOMER SERVICE – SUSAN POSTANS
  - f. FINANCE & RISK MANAGEMENT AND EXECUTIVE – JOE HOSTETLER
  - g. HUMAN RESOURCES – WILBUR HILL & CHRIS GENT

L. OTHER

M. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

N. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE
2. RELIABILITY REPORT
3. LINE EXTENSIONS
4. PURCHASE ORDERS
5. RATE COMPARISON
6. BOARD CALENDAR

**IN ACCORDANCE WITH FLORIDA STATUES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.**

**IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.**