

## **A G E N D A**

REGULAR MEETING OF THE KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JUNE 6, 2012 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

A. MEETING CALLED TO ORDER

B. PLEDGE OF ALLEGIANCE TO THE FLAG

C. AWARDS AND PRESENTATIONS

1. RECOGNITION FOR RELAY FOR LIFE
2. 5 YEAR SERVICE AWARD - LARESSA HALL, CUSTOMER SERVICE REPRESENTATIVE I, CUSTOMER SERVICE
3. 5 YEAR SERVICE AWARD - SONIA VELEZ, RECEPTIONIST, CUSTOMER SERVICE
4. 5 YEAR SERVICE AWARD - ADAM SMITH, SCADA/COMMUNICATIONS TECHNICIAN II, SYSTEM COMPLIANCE & OPERATIONS
5. 10 YEAR SERVICE AWARD - MIKE SURRENCY, PP/MECHANIC/WELDER/OPERATOR, POWER SUPPLY
6. 10 YEAR SERVICE AWARD - MARK CHABROL, PP/MECHANIC/WELDER/OPERATOR, POWER SUPPLY
7. 15 YEAR SERVICE AWARD - CHERYL MEARS, MANAGER OF NETWORK OPERATIONS, INFORMATION TECHNOLOGY
8. EMPLOYEE OF THE MONTH, JUNE 2012 - NEIL BEVILLE, FLEET SERVICE COORDINATOR, ENGINEERING & OPERATIONS

D. HEAR THE AUDIENCE

E. CONSENT AGENDA

1. APPROVAL OF MINUTES FOR MAY 9, 2012 REGULAR & SPECIAL BOARD MEETING
2. FDOT SUBORDINATION AGREEMENTS

### 3. ENGINEERING SERVICES FOR KUA-ST. CLOUD TRANSMISSION LINE UPGRADE PROJECT

F. PUBLIC HEARING

G. INFORMATION PRESENTATION (REQUIRING NO ACTION)

H. OLD BUSINESS

I. NEW BUSINESS

J. STAFF REPORT

1. FINANCE & RISK MANAGEMENT QUARTERLY REPORT
2. DDD PRESENTATION
3. 2012 CUSTOMER SATISFACTION SURVEY RESULTS

K. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

L. ADJOURNMENT

#### STATISTICAL REPORT AND OTHER INFORMATION ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. LINE EXTENSION
4. PURCHASE ORDERS
5. RATE COMPARISON
6. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286:0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDING SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W CARROLL STREET, KISSIMMEE, FLORIDA, 34741, and (407) 933-7777, EXT. 6100.